



	# Curso	Duración Estimada (en horas)
<b>NOTA: Haga Click en el número de curso para una descripción completa</b>		
<b>SOFTWARE DEVELOPMENT</b>		
<b>IBM Websphere</b>		
<b>Developing with IBM Rational Application Developer for WebSphere Software V6.0</b>		
Rational Application Developer Workbench	<a href="#">228133 ENG</a>	2,75
Java Development with Rational Application Developer	<a href="#">228134 ENG</a>	3,5
Web Development with Rational Application Developer	<a href="#">228136 ENG</a>	3
Running Applications in Rational Application Developer	<a href="#">228137 ENG</a>	2,75
Testing and Debugging in Rational Application Developer	<a href="#">228138 ENG</a>	3
Packaging and Deployment in Rational Application Developer	<a href="#">228139 ENG</a>	1,5
<b>SOFTWARE DEVELOPMENT</b>		
<b>Java 2 Programming</b>		
<b>Java Programming with J2SE 1.4</b>		
Getting Started with Java	<a href="#">212087 ENG</a>	2,75
Java Utilities	<a href="#">212092 ENG</a>	3,25
Creating Classes in Java	<a href="#">212089 ENG</a>	2
Exception Handling and Assertions	<a href="#">212091 ENG</a>	1,75
Operators and Flow Control in Java	<a href="#">212088 ENG</a>	1,75
Working with Classes in Java	<a href="#">212090 ENG</a>	2,75
Reference Types and Threading	<a href="#">212202 ENG</a>	2,25
Basic GUI Development with Java	<a href="#">212093 ENG</a>	2,25
Java Applets	<a href="#">212373 ENG</a>	1,75
<b>Java Programming with J2SE: Update from 1.4 to 5.0</b>		
J2SE 5.0 Language Features	<a href="#">220575 ENG</a>	3
Library and Class Changes in J2SE 5.0	<a href="#">220596 ENG</a>	3,75
Using Metadata in J2SE 5.0	<a href="#">220592 ENG</a>	2
<b>Java Programming with J2SE 5.0</b>		
Getting started with Java	<a href="#">220915 ENG</a>	2
Operators and Flow Control in Java	<a href="#">220916 ENG</a>	2,25
Creating Classes in Java	<a href="#">220917 ENG</a>	3
Working with Classes in Java	<a href="#">220918 ENG</a>	2,5
Generics and Annotations	<a href="#">222163 ENG</a>	3
Reference Types and Threading	<a href="#">220919 ENG</a>	2,25
Exception Handling and Assertions	<a href="#">220920 ENG</a>	2,25
Java Programming with J2SE 5: Java Utilities	<a href="#">220921 ENG</a>	3,75
Java Programming with J2SE 5: Java I/O	<a href="#">222157 ENG</a>	1,75
Basic GUI Development in Java	<a href="#">220922 ENG</a>	2,5
Java Applets	<a href="#">220923 ENG</a>	2
<b>Java Enterprise Development with the J2EE: Overview of the J2EE Architecture</b>		
J2EE Architecture	<a href="#">66577 ENG</a>	4
<b>Java Enterprise Development with the J2EE: Servlets and JSPs</b>		
Developing Servlets	<a href="#">73468 ENG</a>	5
Developing JSP's	<a href="#">73491 ENG</a>	2
<b>Java Enterprise Development with the J2EE: Enterprise JavaBeans</b>		



Developing EJBs	<a href="#">73423 ENG</a>	4
Persistence and Transactional Issues Affecting EJBs	<a href="#">73445 ENG</a>	3
<b>Java Enterprise Development with the J2EE: J2EE Support Technologies</b>		
Java Database Connectivity	<a href="#">66651 ENG</a>	4
RMI and the Java Message Service	<a href="#">66663 ENG</a>	5
CORBA and the Java IDL	<a href="#">66713 ENG</a>	6
<b>Java Web Services</b>		
Web Service Technologies	<a href="#">83795 ENG</a>	3
Java Technologies for Web Services	<a href="#">110732 ENG</a>	3
Java Web Service Clients	<a href="#">116824 ENG</a>	2
<b>Java Programming with Java SE 6.0</b>		
Java Programming with Java SE 6.0: Getting Started with Java	<a href="#">252344 ENG</a>	2
Java Programming with Java SE 6.0: Operators and Flow Control in Java	<a href="#">252345 ENG</a>	2,5
Java Programming with Java SE 6.0: Creating Classes in Java	<a href="#">252346 ENG</a>	3
Java Programming with Java SE 6.0: Working with Classes in Java	<a href="#">252347 ENG</a>	2,5
Java Programming with Java SE 6.0: Generics and Annotations	<a href="#">252348 ENG</a>	3
Java Programming with Java SE 6.0: Reference Types and Threading	<a href="#">252349 ENG</a>	2,5
Java Programming with Java SE 6.0: Exception Handling and Assertions	<a href="#">252350 ENG</a>	2
Java Programming with Java SE 6.0: Java Utilities	<a href="#">252351 ENG</a>	3,5
Java Programming with Java SE 6.0: Java I/O	<a href="#">252352 ENG</a>	1,5
Java Programming with Java SE 6.0: Basic GUI Development in Java	<a href="#">252353 ENG</a>	2
Java Programming with Java SE 6.0: Java Applets	<a href="#">252354 ENG</a>	1,5

## SOFTWARE DEVELOPMENT

### Microsoft .NET Software Development Tools

#### Microsoft .NET Framework 3.5 and Visual Studio 2008: First Look

Introducing .NET 3.5 and Visual Studio 2008	<a href="#">vs vsfl a01 it enus</a>	1
Building .NET 3.5 Applications with Visual Studio 2008	<a href="#">vs vsfl a02 it enus</a>	2

#### Microsoft .NET for Developers

Introducing Microsoft .NET	<a href="#">31679 ENG</a>	5
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#### Microsoft .NET for Developers: Implementing Security for C# Applications

Introducing Security Best Practices in C# .NET Applications	<a href="#">230978 ENG</a>	2,75
Implementing Security Best Practices in C# .NET Applications	<a href="#">230979 ENG</a>	3
Implementing Security for SQL in C# .NET Applications	<a href="#">230980 ENG</a>	2,75
Code Access Security for C# .NET	<a href="#">230981 ENG</a>	3,75
Implementing Platform Security in C# .NET Applications	<a href="#">230982 ENG</a>	2,25
Implementing Authentication Security in C# .NET Applications	<a href="#">230983 ENG</a>	3,5
Role-based Security in C# .NET	<a href="#">230984 ENG</a>	2,25
Implementing .NET Remoting and WSE in C# .NET Applications	<a href="#">230985 ENG</a>	1,75
Implementing Cryptography in C# .NET Applications	<a href="#">230986 ENG</a>	4,25
Application Stability and Deployment in C# .NET Applications	<a href="#">230987 ENG</a>	2,5

#### Microsoft .NET for Developers: Implementing Security for VB.NET Applications

Introducing Security Best Practices in VB.NET Applications	<a href="#">230549 ENG</a>	2,75
Implementing Security Best Practices in VB.NET Applications	<a href="#">230581 ENG</a>	3
Implementing Security for SQL in VB.NET Applications	<a href="#">230643 ENG</a>	2,75
Code Access Security for VB.NET	<a href="#">230656 ENG</a>	3,75
Implementing Platform Security in VB.NET Applications	<a href="#">230668 ENG</a>	2,25
Implementing Authentication Security in VB.NET Applications	<a href="#">230706 ENG</a>	3,5
Role-based Security in VB.NET	<a href="#">230749 ENG</a>	2,25
Implementing .NET Remoting and WSE in VB.NET Applications	<a href="#">230767 ENG</a>	2



Implementing Cryptography in VB.NET Applications	<a href="#">230778 ENG</a>	4,25
Application Stability and Deployment in VB.NET Applications	<a href="#">230798 ENG</a>	2,5
<b>Microsoft .NET for Developers: C# for the VB6 Developer</b>		
Beginning C#	<a href="#">64554 ENG</a>	7
Programming C# for the VB6 Developer	<a href="#">64556 ENG</a>	8
<b>Microsoft .NET for Developers: C# for the C++ Developer</b>		
Inside C#	<a href="#">65409 ENG</a>	7
Programming C# for the C++ Developer	<a href="#">65410 ENG</a>	8
<b>Microsoft .NET for Developers: Foundations of ASP.NET with VB.NET</b>		
Introduction to ASP.NET	<a href="#">66794 ENG</a>	3
Building ASP.NET Applications	<a href="#">66795 ENG</a>	6
Optional ASP.NET Features and Finalizing ASP.NET Applications	<a href="#">66796 ENG</a>	6
<b>Microsoft .NET for Developers: Visual Basic .NET for the VB6 Developer</b>		
Moving to Visual Basic .NET	<a href="#">61588 ENG</a>	5
Advanced Language Features of Microsoft VB.NET	<a href="#">61594 ENG</a>	5
Windows Forms and ASP.NET	<a href="#">61599 ENG</a>	5
<b>Microsoft .NET for Developers: Building XML Web Services</b>		
XML Web Services and Microsoft.NET	<a href="#">61990 ENG</a>	3
Building Web Services and Web-Service Clients with Microsoft .NET	<a href="#">61994 ENG</a>	3
<b>Microsoft .NET for Developers: ADO.NET with VB.NET</b>		
ADO.NET Connections and Commands with VB.NET	<a href="#">73686 ENG</a>	4
Building ADO.NET DataSets with VB.NET	<a href="#">73687 ENG</a>	4
Advanced ADO.NET Programming with VB.NET	<a href="#">73689 ENG</a>	5
<b>Microsoft .NET for Developers: ADO.NET with C#</b>		
ADO.NET Connections and Commands with C#	<a href="#">129900 ENG</a>	3,75
Building ADO.NET DataSets with C#	<a href="#">129901 ENG</a>	2,25
Advanced ADO.NET Programming with C#	<a href="#">129902 ENG</a>	2,25
Managing Disconnected Data	<a href="#">131252 ENG</a>	3,25
<b>Microsoft .NET for Developers: Testing, Debugging, and Maintaining Windows</b>		
Testing and Instrumenting VB.NET Applications	<a href="#">79986 ENG</a>	5
Application Maintenance and Optimization in VB.NET	<a href="#">79995 ENG</a>	2
<b>Microsoft .NET for Developers: Testing, Debugging and Maintaining Windows</b>		
Testing and Instrumenting C# Applications	<a href="#">109340 ENG</a>	5
Application Maintenance and Optimization in C#	<a href="#">109343 ENG</a>	2
<b>Microsoft .NET for Developers: Testing, Debugging, and Maintaining Web</b>		
Testing and Instrumenting Web Applications in VB.NET	<a href="#">112070 ENG</a>	3
Web Application Tracing and Debugging in VB.NET	<a href="#">112074 ENG</a>	4
Web Application Maintenance in VB.NET	<a href="#">112219 ENG</a>	3
<b>Microsoft .NET for Developers: Creating User Services for Windows Applications with</b>		
Windows Forms and Controls in VB.NET	<a href="#">108764 ENG</a>	3
Customizing Controls and Events in VB.NET	<a href="#">121217 ENG</a>	2
Input Validation and Error Handling in VB.NET	<a href="#">108765 ENG</a>	2
Adding Services and Components in VB.NET	<a href="#">109638 ENG</a>	2
Printing, Reporting, Help, Accessibility, Localization, and Globalization in VB.NET	<a href="#">109314 ENG</a>	3
<b>Microsoft .NET for Developers: Building Server Components with VB.NET</b>		
Windows Services in VB.NET	<a href="#">116720 ENG</a>	2
Interoperability and Serviced Components	<a href="#">116749 ENG</a>	3
.NET Remoting	<a href="#">116782 ENG</a>	4
XML Data Access in VB.NET	<a href="#">116805 ENG</a>	3



<b>Microsoft .NET for Developers: Mastering ASP.NET with VB.NET</b>		
ASP.NET User Interface Considerations	<a href="#">117745 ENG</a>	3
Adding Professional Features to an ASP.NET User Interface	<a href="#">117893 ENG</a>	3
Globalizing ASP.NET Applications	<a href="#">117761 ENG</a>	2
Advanced ASP.NET Topics	<a href="#">117772 ENG</a>	4
<b>Microsoft .NET for Developers: Configuration and Security with VB.NET</b>		
Assemblies and Configuration in .NET	<a href="#">84842 ENG</a>	3
Security with VB.NET	<a href="#">84854 ENG</a>	6
<b>Microsoft .NET for Developers: Configuration and Security with C#</b>		
Assemblies and Configuration with C# in .NET	<a href="#">110465 ENG</a>	3
Security with C#	<a href="#">110468 ENG</a>	6
<b>Microsoft .NET for Developers: Windows-Based Application Deployment</b>		
Application Deployment in .NET	<a href="#">79126 ENG</a>	2
Deployment of Windows-Based .NET Applications	<a href="#">79788 ENG</a>	6
<b>Microsoft .NET for Developers: Analyzing Requirements and Defining Solution</b>		
.NET Solution Vision and Requirements	<a href="#">108317 ENG</a>	4
Developing .NET Specifications, Strategies and Conceptual Design	<a href="#">108579 ENG</a>	4
Creating the .NET Logical Design	<a href="#">108595 ENG</a>	2
Creating the .NET Physical Design	<a href="#">108608 ENG</a>	3
<b>Microsoft .NET for Developers: Web-based Application Deployment</b>		
Planning and Starting the Deployment of a .NET web Application	<a href="#">115334 ENG</a>	2
Using Visual Studio .NET to Deploy a Web-based Application	<a href="#">115333 ENG</a>	3
<b>Microsoft .NET for Developers: Creating User Services for Windows Applications with</b>		
Windows Forms and Controls in C#	<a href="#">130035 ENG</a>	3,75
Customizing Controls and Events in C#	<a href="#">130036 ENG</a>	2,25
Input Validation and Error Handling in C#	<a href="#">130037 ENG</a>	2
Adding Services and Components in C#	<a href="#">130038 ENG</a>	2
Printing, Help, Accessibility, Localization, and Globalization in C#	<a href="#">130039 ENG</a>	2,75
<b>Microsoft .NET for Developers: Testing, Debugging, and Maintaining Web</b>		
Testing and Instrumenting Web Applications in C#	<a href="#">132055 ENG</a>	3
Web Application Tracing and Debugging in C#	<a href="#">132056 ENG</a>	3,75
Web Application Maintenance in C#	<a href="#">132057 ENG</a>	3,25
<b>Microsoft .NET for Developers: Building Server Components with C#</b>		
Windows Services in C#	<a href="#">130090 ENG</a>	2
Interoperability and Serviced Components in C#	<a href="#">130091 ENG</a>	3,25
.NET Remoting in C#	<a href="#">130092 ENG</a>	4
XML Data Access in C#	<a href="#">130093 ENG</a>	3
<b>Microsoft .NET for Developers: Foundations of ASP.NET with C#</b>		
Working with ASP.NET	<a href="#">204929 ENG</a>	2
Responding to Clients and Errors in ASP.NET	<a href="#">204930 ENG</a>	1,75
Controls in ASP.NET Web Forms	<a href="#">204940 ENG</a>	3
Styling Web Applications	<a href="#">205483 ENG</a>	1,25
Data Access with ASP.NET	<a href="#">204943 ENG</a>	2,25
Supporting User Assistance and Accessibility	<a href="#">205346 ENG</a>	2,25
<b>Microsoft .NET for Developers: Mastering ASP.NET with C#</b>		
Creating and Using Components with ASP.NET	<a href="#">205543 ENG</a>	2,75
Tracking Users in ASP.NET	<a href="#">205556 ENG</a>	1,25
Globalizing ASP.NET Applications	<a href="#">205553 ENG</a>	1,75
Installation and Performance Issues for ASP.NET Applications	<a href="#">205557 ENG</a>	2



Integrating and Working with Unmanaged Code Using ASP.NET	<a href="#">205578 ENG</a>	2
<b>Microsoft .NET for Developers: Building XML Web Services with C#</b>		
XML Web Services and Microsoft.NET	<a href="#">130206 ENG</a>	2,5
Building and Using Web Services	<a href="#">210879 ENG</a>	1,5
Building Web Services and Web Service Clients with Microsoft .NET	<a href="#">130207 ENG</a>	1,5
<b>Microsoft .NET Framework 2.0: New Features for Developers Using Visual Basic 2005</b>		
Visual Studio 2005 with Visual Basic	<a href="#">235804 ENG</a>	3
Visual Basic 2005, the Console Class, and Security	<a href="#">235803 ENG</a>	2,3
ADO.NET 2.0, Data Binding, and ASP.NET 2.0	<a href="#">235805 ENG</a>	2,5
<b>Microsoft .NET Framework 2.0: Application Development Foundation with Visual</b>		
Visual Basic 2005: System Types and Collections	<a href="#">236802 ENG</a>	3
Visual Basic 2005: Serialization and I/O	<a href="#">236815 ENG</a>	2,75
Visual Basic 2005: Customized Programming	<a href="#">236829 ENG</a>	3
Visual Basic 2005: Security	<a href="#">236843 ENG</a>	3
Visual Basic 2005: Threading, Service Processing, and Application Domains	<a href="#">236856 ENG</a>	3
Visual Basic 2005: Diagnostics and Management	<a href="#">236870 ENG</a>	3
<b>Microsoft .NET Framework 2.0: Developing Web-based Client Applications with Visual</b>		
XML and Mobile Web Applications with Visual Basic 2005 and ASP.NET 2.0	<a href="#">237311 ENG</a>	2,75
Web-form Creation with Visual Basic 2005 and ASP.NET 2.0	<a href="#">237307 ENG</a>	4
Web-application Deployment, Optimization, and Customization with Visual Basic 2005 and ASP.NET 2.0	<a href="#">237310 ENG</a>	4
Data Integration with Visual Basic 2005 and ASP.NET 2.0	<a href="#">237308 ENG</a>	2,75
Custom Controls and Security with Visual Basic 2005 and ASP.NET 2.0	<a href="#">237309 ENG</a>	2,5
<b>Microsoft .NET Framework 2.0: New Features for Developers Using C# 2005</b>		
Visual Studio 2005 with C#	<a href="#">239189 ENG</a>	3,5
C# 2005, the Console Class, and Security	<a href="#">239190 ENG</a>	2,5
ADO.NET 2.0, Data Binding, and ASP.NET 2.0	<a href="#">239191 ENG</a>	2,5
<b>Microsoft .NET Framework 2.0: Application Development Foundation with C# 2005</b>		
C# 2005: System Types and Collections	<a href="#">241291 ENG</a>	3
C# 2005: Serialization and I/O	<a href="#">241292 ENG</a>	2,75
C# 2005: Customized Programming	<a href="#">241293 ENG</a>	3
C# 2005: Security	<a href="#">241294 ENG</a>	3
C# 2005: Threading, Service Processing, and Application Domains	<a href="#">241295 ENG</a>	3
C# 2005: Diagnostics and Management	<a href="#">241296 ENG</a>	3
<b>Microsoft .NET Framework 2.0: Developing Windows-based Client Applications with</b>		
Windows Forms Creation and Configuration with Visual Basic 2005	<a href="#">244011 ENG</a>	2,5
Data Integration, Database Environments, and XML Handling with Visual Basic 2005	<a href="#">244012 ENG</a>	4
Windows Forms Controls and Usability with Visual Basic 2005	<a href="#">244013 ENG</a>	2,5
Asynchronous Programming and Deployment with Visual Basic 2005	<a href="#">244014 ENG</a>	2
<b>Microsoft Visual Studio 2005 and the .NET Framework 2.0 : An Introduction</b>		
Visual Studio 2005 and the .NET Framework 2.0	<a href="#">243229 ENG</a>	3
<b>Microsoft .NET Framework 2.0: Developing Web-based Client Applications with C#</b>		
Web-form Creation with C# 2005 and ASP.NET 2.0	<a href="#">241467 ENG</a>	4
Data Integration with C# 2005 and ASP.NET 2.0	<a href="#">241468 ENG</a>	2,75
Custom Controls and Security with C# 2005 and ASP.NET 2.0	<a href="#">241469 ENG</a>	2,5
Web-application Deployment, Optimization, and Customization with C# 2005 and ASP.NET 2.0	<a href="#">241470 ENG</a>	3,75
XML and Mobile Web Applications with C# 2005 and ASP.NET 2.0	<a href="#">241496 ENG</a>	3,75
<b>Microsoft .NET Framework 2.0: Distributed Application Development with Visual Basic</b>		
Web Services with Visual Basic 2005	<a href="#">246186 ENG</a>	2,5
Remoting with Visual Basic 2005	<a href="#">246187 ENG</a>	2,5



Serviced Components and Messaging with Visual Basic 2005	<a href="#">246189 ENG</a>	3,5
WSE Implementation with Visual Basic 2005	<a href="#">246188 ENG</a>	2,5
<b>Microsoft .NET Framework 2.0: Developing Windows-based Client Applications with</b>		
Windows Forms Creation and Configuration with C# 2005	<a href="#">246608 ENG</a>	2,75
Data Integration, Database Environments, and XML Handling with C# 2005	<a href="#">246609 ENG</a>	4
Windows Forms Controls and Usability with C# 2005	<a href="#">246610 ENG</a>	2,5
Asynchronous Programming and Deployment with C# 2005	<a href="#">246611 ENG</a>	2
<b>Microsoft .NET Framework 2.0: Distributed Application Development with C# 2005</b>		
Web Services with C# 2005	<a href="#">254285 ENG</a>	2,75
Remoting with C# 2005	<a href="#">254296 ENG</a>	2,25
WSE Implementation with C# 2005	<a href="#">254306 ENG</a>	2,75
Serviced Components and Messaging with C# 2005	<a href="#">254318 ENG</a>	3,25

## SOFTWARE DEVELOPMENT

### Generic Languages

#### C++ programming

C++ Programming: Structured Programming	<a href="#">116671 ENG</a>	3,5
C++ Programming: Classes and Data Abstraction	<a href="#">116672 ENG</a>	4
C++ Programming: Manipulating Objects	<a href="#">116673 ENG</a>	3,25
C++ Programming: Overloading	<a href="#">116674 ENG</a>	3,5
C++ Programming: Files and Streams	<a href="#">116675 ENG</a>	2,5
C++ Programming: Programming Techniques	<a href="#">116676 ENG</a>	3
Final Exam: C++ programming	<a href="#">FE0015 eng</a>	3

#### ANSI C Programming

ANSI C Programming: Introducing C	<a href="#">116604 ENG</a>	4
ANSI C Programming: Data Representation	<a href="#">116654 ENG</a>	3
ANSI C Programming: Functions	<a href="#">116670 ENG</a>	4
ANSI C Programming: Expressions	<a href="#">116697 ENG</a>	4
ANSI C Programming: Flow Control	<a href="#">116731 ENG</a>	3
ANSI C Programming: Text Processing	<a href="#">116752 ENG</a>	4
ANSI C Programming: Processing Records	<a href="#">116781 ENG</a>	3
ANSI C Programming: Pointers	<a href="#">116826 ENG</a>	3
ANSI C Programming: The Standard Library and Preprocessor	<a href="#">116840 ENG</a>	3
Final Exam: ANSI C Programming	<a href="#">FE0016 eng</a>	3

#### Perl Programming Fundamentals

Perl Language Fundamentals	<a href="#">235060 ENG</a>	3
Starting to Program with Perl	<a href="#">235075 ENG</a>	3

## SOFTWARE DEVELOPMENT

### Software Programming Fundamentals

#### Software Programming Fundamentals

Getting Started with Programming	<a href="#">78978 ENG</a>	3
Designing Programs	<a href="#">78995 ENG</a>	3

#### Object-Oriented Analysis and Design with UML

Object-Oriented Analysis and Design with UML: Fundamentals	<a href="#">115472 ENG</a>	3
Object-Oriented Analysis and Design with UML: Exploring System Behavior	<a href="#">115473 ENG</a>	2
Object-Oriented Analysis and Design with UML: Finding Classes	<a href="#">115474 ENG</a>	4
Object-Oriented Analysis and Design with UML: Analyzing the System	<a href="#">115475 ENG</a>	5
Object-Oriented Analysis and Design with UML: System and Object Behavior	<a href="#">115476 ENG</a>	4
Object-Oriented Analysis and Design with UML: Designing the System	<a href="#">115477 ENG</a>	3
Object-Oriented Analysis and Design with UML: Design and Implementation Issues	<a href="#">115478 ENG</a>	3



## SOFTWARE DEVELOPMENT

### Software Development Principles

#### Best Practices for Software Programming

General Coding Best Practices	<a href="#">219736 ENG</a>	3,5
Maintaining Quality Code	<a href="#">219763 ENG</a>	1,75
Object-oriented Coding Best Practices	<a href="#">219750 ENG</a>	2,25
Programming Techniques and Strategies	<a href="#">219722 ENG</a>	2

#### Developing a User-Centered Software Design Approach

Introducing User-Centered Design	<a href="#">231413 ENG</a>	2
Developing an Application Using User-Centered Design	<a href="#">231423 ENG</a>	2,5
The Iterative Process in User-Centered Design	<a href="#">231434 ENG</a>	2,25
Practical Examples of User-Centered Design	<a href="#">231444 ENG</a>	1

## SOFTWARE DEVELOPMENT

### Lotus Domino R6 Application Development

#### Lotus Notes Domino 6 Application Development Update

Application Design Enhancements	<a href="#">85367 ENG</a>	3
Programming Enhancements	<a href="#">85387 ENG</a>	2
Application Implementation	<a href="#">85388 ENG</a>	0,75

## SOFTWARE DEVELOPMENT

### Test Preps

#### Test preps

70-300 Analyzing Requirements and Defining Microsoft .NET Solution Architectures	<a href="#">TP70300 ENG</a>	0,75
70-305 Developing and Implementing Web Applications with Microsoft Visual Studio .NET	<a href="#">TP70305 ENG</a>	0,75
70-306 Developing and Implementing Windows-based Applications with Microsoft Visual Studio .NET	<a href="#">TP70306 ENG</a>	0,75
70-310 Developing XML Web Services and Server Components with Microsoft Visual Basic .NET and the Microsoft .NET Framework	<a href="#">TP70310 ENG</a>	0,75
70-315 Developing and Implementing Web Applications with Microsoft Visual C# .NET and Microsoft Visual Studio .NET	<a href="#">TP70315 ENG</a>	0,75
70-316 Developing and Implementing Windows-based Applications with Microsoft Visual C# .NET and Microsoft Visual Studio .NET	<a href="#">TP70316 ENG</a>	0,75
70-320 Developing XML Web Services and Server Components with Microsoft Visual C# .NET and the Microsoft .NET Framework	<a href="#">TP70320 ENG</a>	0,75
70-528 C# - TS: Microsoft .NET Framework 2.0 - Web-Based Client Development	<a href="#">TP70528CS ENG</a>	0,75
70-528 VB - TS: Microsoft .NET Framework 2.0 - Web-Based Client Development	<a href="#">TP70528VB ENG</a>	0,75
70-536 C# - TS: Microsoft .NET Framework 2.0 - Application Development Foundation	<a href="#">TP70536CS ENG</a>	0,75
70-536 VB - TS: Microsoft .NET Framework 2.0 - Application Development	<a href="#">TP70536VB ENG</a>	0,75
CX-310-035 Sun Certified Programmer for the Java 2 Platform 1.4	<a href="#">TP310035 ENG</a>	0,75
CX-310-055 Sun Certified Programmer for the Java 2 Platform 5.0	<a href="#">TP310055 ENG</a>	0,75
TestPrep 220-602 A+ IT Technician	<a href="#">TP220602 ENG</a>	0,75
TestPrep 70-526 VB - TS: Microsoft .NET Framework 2.0 - Windows-Based Client Development	<a href="#">TP70526VB ENG</a>	0,75
TestPrep 70-526 C# - TS: Microsoft .NET Framework 2.0 - Windows-Based Client Development	<a href="#">TP70526CS ENG</a>	0,75
70-529 VB - TS: Microsoft .NET Framework 2.0 - Distributed Application Development	<a href="#">TP70529VB ENG</a>	0,75
70-529 C# - TS: Microsoft .NET Framework 2.0 - Distributed Application Development	<a href="#">TP70529CS ENG</a>	0,75

## OPERATING SYSTEMS AND SERVER TECHNOLOGIES

### CompTIA A+

#### CompTIA A+ 2006 Essentials

Personal Computer Components	<a href="#">242525 ENG</a>	2,75
Laptop Components, Peripherals, and Networks	<a href="#">242526 ENG</a>	3,25
Operating Systems	<a href="#">242527 ENG</a>	2,5
Security, Safety, and Communication	<a href="#">242528 ENG</a>	2

#### CompTIA A+ 2006 IT Technician

Installing, Configuring, and Troubleshooting PC Components	<a href="#">245875 ENG</a>	2
Working with Laptops and Portable Devices	<a href="#">245876 ENG</a>	1,25



Understanding and Maintaining Networks	<a href="#">245877 ENG</a>	2,5
Maintaining Operating Systems	<a href="#">245878 ENG</a>	3
Installing and Troubleshooting Printers and Scanners	<a href="#">245879 ENG</a>	1,5
Managing IT Security	<a href="#">245880 ENG</a>	1,5
Recognizing Safety Procedures, Effective Communication, and Professional Behavior	<a href="#">245881 ENG</a>	1,25
<b>CompTIA A+ 2006 Remote Support Technician</b>		
Adding, Optimizing, and Troubleshooting PC Components	<a href="#">250846 ENG</a>	1,5
Understanding and Supporting Networks	<a href="#">250847 ENG</a>	1,5
Managing Operating Systems	<a href="#">250848 ENG</a>	3
Adding and Fixing Printers and Scanners	<a href="#">250875 ENG</a>	1,5
Implementing IT Security	<a href="#">250883 ENG</a>	1,5
Using Effective Remote Communication	<a href="#">250893 ENG</a>	1
<b>CompTIA A+ 2006 Depot Technician</b>		
Working with Personal Computer Components	<a href="#">251132 ENG</a>	3,5
Managing Laptops and Portable Devices	<a href="#">251133 ENG</a>	1,5
Maintaining Printers and Scanners	<a href="#">251134 ENG</a>	2
Implementing IT Security and Workplace Safety Measures	<a href="#">251135 ENG</a>	1
<b>CompTIA A+ 2003 Operating System Technologies</b>		
Operating System Technologies: Concepts and Installation	<a href="#">126771 ENG</a>	2
Operating System Technologies: Configuration	<a href="#">126984 ENG</a>	2
Operating System Technologies and the Networking Environment	<a href="#">126983 ENG</a>	1,25
Operating System Technologies: Management and Troubleshooting	<a href="#">126791 ENG</a>	3

#### OPERATING SYSTEMS AND SERVER TECHNOLOGIES

##### CompTIA Operating Systems and Servers

###### CompTIA Server+ 2005

Servers and their Components	<a href="#">222045 ENG</a>	2,25
IDE, SCSI, and Server Storage	<a href="#">223341 ENG</a>	2
Installation and Configuration	<a href="#">222046 ENG</a>	2,25
Upgrading	<a href="#">222047 ENG</a>	1,75
Disaster Recovery and Server Backups	<a href="#">222048 ENG</a>	2,25
Maintenance and Environment	<a href="#">222049 ENG</a>	2,25
Troubleshooting Servers	<a href="#">222050 ENG</a>	2,75

#### OPERATING SYSTEMS AND SERVER TECHNOLOGIES

##### Windows SharePoint Services 3.0

###### Microsoft SharePoint Services (WSS) 3.0

Deploying Windows SharePoint Services 3.0	<a href="#">253345 ENG</a>	2,75
Configure Network Infrastructure for Windows SharePoint Services 3.0	<a href="#">253356 ENG</a>	2,25
Configure Security for Windows SharePoint Services 3.0	<a href="#">253366 ENG</a>	2,75
Administer Windows SharePoint Services 3.0	<a href="#">253377 ENG</a>	3
Advanced Customization in Windows SharePoint Services 3.0	<a href="#">253390 ENG</a>	2
Monitor Windows SharePoint Services 3.0	<a href="#">253399 ENG</a>	2

###### Microsoft Windows SharePoint Services 3.0 - Application Development

Getting Started with WSS	<a href="#">257555 ENG</a>	2
Working with the WSS Object Model	<a href="#">257556 ENG</a>	2,5
Features and Solutions in WSS	<a href="#">257568 ENG</a>	2,25
Working with Lists and ListItems	<a href="#">257579 ENG</a>	2,25
Extending WSS with .NET Components	<a href="#">257685 ENG</a>	3
Creating Web Parts for WSS	<a href="#">257722 ENG</a>	2,25
Implementing and Deploying Workflows	<a href="#">257734 ENG</a>	2



## OPERATING SYSTEMS AND SERVER TECHNOLOGIES

### Microsoft SharePoint Server 2007

#### Microsoft Office SharePoint Server 2007 Administration

Implementing Microsoft Office SharePoint Server 2007	<a href="#">251962 ENG</a>	3,5
Configuring Microsoft Office SharePoint Server 2007 Content Management	<a href="#">251978 ENG</a>	2,25
Configuring Microsoft Office SharePoint Server 2007 Business Forms	<a href="#">251988 ENG</a>	2,25
Configuring Microsoft Office SharePoint Server 2007 Business Intelligence	<a href="#">251998 ENG</a>	2,25
Managing Microsoft Office SharePoint Server 2007 Administration	<a href="#">252008 ENG</a>	2,25
Upgrading to Microsoft Office SharePoint Server 2007	<a href="#">252030 ENG</a>	2

#### Microsoft Office Sharepoint Server 2007 Application Development

Managing Enterprise Content with MOSS 2007	<a href="#">es ssad a01 it enus</a>	0
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## OPERATING SYSTEMS AND SERVER TECHNOLOGIES

### IT Professional

#### Microsoft Exchange Server 2007 Admin

Preparing the Exchange Server 2007 Infrastructure	<a href="#">es mxsa a01 it enus</a>	2,5
Installing and Transitioning to Exchange Server 2007	<a href="#">es mxsa a02 it enus</a>	1
Managing Exchange Server 2007	<a href="#">es mxsa a03 it enus</a>	2,5
Managing Default, Custom, and Public Folders in Exchange Server 2007	<a href="#">es mxsa a04 it enus</a>	1,5
Connectors, Transport Rules, and Message Compliance in Exchange Server 2007	<a href="#">es mxsa a05 it enus</a>	1,5
Accessing Exchange Server 2007 Remotely	<a href="#">es mxsa a06 it enus</a>	1,5
Data Protection in Exchange Server 2007	<a href="#">es mxsa a07 it enus</a>	2
Disaster Recovery with Exchange Server 2007	<a href="#">es mxsa a08 it enus</a>	1
Monitoring and Security in Exchange Server 2007	<a href="#">es mxsa a09 it enus</a>	2
Configuring Outlook 2007 for Exchange Server 2007	<a href="#">es mxsa a10 it enus</a>	1

#### Microsoft Windows Vista Enterprise Support

Deploying Windows Vista	<a href="#">mv mvvet a01 it enus</a>	2
Troubleshooting Windows Vista Deployments	<a href="#">mv mvvet a02 it enus</a>	2,5
Configuring and Troubleshooting Windows Vista Security	<a href="#">mv mvvet a03 it enus</a>	2,5
Configuring and Troubleshooting User Access on Windows Vista	<a href="#">mv mvvet a04 it enus</a>	2
Managing and Troubleshooting Windows Vista Systems	<a href="#">mv mvvet a05 it enus</a>	2
Troubleshooting Windows Vista Performance and Reliability	<a href="#">mv mvvet a06 it enus</a>	2
Configuring and Troubleshooting Windows Vista Networking	<a href="#">mv mvvet a07 it enus</a>	2,5
Maintaining and Supporting Applications on Windows Vista	<a href="#">mv mvvet a08 it enus</a>	1,5

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### Microsoft Support Technologies

#### Microsoft MCDST: Supporting Users and Troubleshooting a Windows XP Operating

Managing and Troubleshooting Desktop Storage and Settings	<a href="#">216150 ENG</a>	1,75
Managing and Troubleshooting Devices, Drivers, Local Security, and User Logon	<a href="#">216159 ENG</a>	1,75
Installing Windows XP	<a href="#">216119 ENG</a>	1,75
Managing and Troubleshooting Network Protocols and Operating System Performance	<a href="#">216170 ENG</a>	1,75
Managing and Troubleshooting Resources	<a href="#">216128 ENG</a>	2

#### Microsoft MCDST: Supporting Users and Troubleshooting Desktop Applications on a

Resolving Issues with the Operating System and Office Applications	<a href="#">214710 ENG</a>	2
Resolving Issues with Outlook and Outlook Express	<a href="#">214818 ENG</a>	2,25
Resolving Issues with Hardware and Network Connectivity	<a href="#">214830 ENG</a>	2
Resolving Issues with Internet Explorer, Application Security, and Security Incidents	<a href="#">214839 ENG</a>	2,25

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### Microsoft .Net Server

#### Microsoft Windows Server 2003: Introduction



Installing Windows Server 2003	<a href="#">119151 ENG</a>	2,5
Windows Server 2003 Administration and Services Support	<a href="#">119162 ENG</a>	4,5
<b>Microsoft Windows Server 2003: Upgrading Support Skills for MCSEs on Windows</b>		
Planning, Implementing, and Maintaining Network Infrastructure	<a href="#">119892 ENG</a>	3,25
Network Infrastructure and topologies for Windows 2003 Enterprise networks	<a href="#">119912 ENG</a>	3
Designing and Managing Internet Connectivity in Windows 2003	<a href="#">119924 ENG</a>	2
Planning and Designing an Active Directory Infrastructure	<a href="#">119934 ENG</a>	3
Implementing and Supporting Active Directory Infrastructure	<a href="#">119947 ENG</a>	2
Planning, Implementing and Maintaining User, Computer, and Group Policies and Strategies	<a href="#">119958 ENG</a>	2
Planning and Designing a Security Infrastructure	<a href="#">119968 ENG</a>	3
<b>Microsoft Windows Server 2003: Updating Support Skills for MCSAs on Windows</b>		
Getting Started with Windows Server 2003	<a href="#">117907 ENG</a>	3
System Administration in Windows Server 2003	<a href="#">117933 ENG</a>	3
Managing Windows Server 2003 Internet Services	<a href="#">117979 ENG</a>	2
Windows Server 2003 Terminal Services and System Recovery	<a href="#">119303 ENG</a>	2
<b>Microsoft Windows Server 2003: Managing and Maintaining the Server Environment</b>		
Windows Server 2003: Basic Concepts	<a href="#">124011 ENG</a>	1
Windows Server 2003: Managing Users, Groups, and Computers	<a href="#">123546 ENG</a>	3
Windows Server 2003: Managing Resource Access	<a href="#">123572 ENG</a>	3
Windows Server 2003: Managing Hardware, Disks, and Logical Devices	<a href="#">123582 ENG</a>	3
Windows Server 2003: Managing the Server Environment	<a href="#">123605 ENG</a>	4
Windows Server 2003: Managing Disaster Recovery	<a href="#">123583 ENG</a>	2
<b>Microsoft Windows Server 2003: Implementing, Managing, and Maintaining a Network</b>		
Windows Server 2003: Implementing, Managing, and Maintaining TCP/IP	<a href="#">125865 ENG</a>	2
Windows Server 2003: Implementing, Managing, and Maintaining DHCP	<a href="#">126071 ENG</a>	3
Windows Server 2003: Implementing, Managing, and Maintaining Name Resolution	<a href="#">125926 ENG</a>	3
Windows Server 2003: Implementing, Managing, and Maintaining Network Security	<a href="#">125927 ENG</a>	4
Windows Server 2003: Implementing, Managing, and Maintaining Remote Access	<a href="#">125928 ENG</a>	3
Windows Server 2003: Implementing, Managing, and Maintaining Routing	<a href="#">126092 ENG</a>	3
Windows Server 2003: Maintaining a Network Infrastructure	<a href="#">125929 ENG</a>	2
<b>Microsoft Windows Server 2003: Planning and Maintaining a Network Infrastructure</b>		
Windows Server 2003: Planning the Network Infrastructure	<a href="#">127946 ENG</a>	3,75
Windows Server 2003: Planning for Name Resolution	<a href="#">127959 ENG</a>	3
Windows Server 2003: Implementing Routing and Remote Access	<a href="#">127971 ENG</a>	3
Windows Server 2003: Planning for Network Availability	<a href="#">128023 ENG</a>	2
Windows Server 2003: Planning Server Roles and Server Security	<a href="#">128052 ENG</a>	2,75
Windows Server 2003: Planning a Security Infrastructure	<a href="#">128064 ENG</a>	3
<b>Microsoft Windows Server 2003: Planning, Implementing, and Maintaining the Active</b>		
Planning and implementing an Active Directory infrastructure	<a href="#">126360 ENG</a>	4
Planning Active Directory Services	<a href="#">126378 ENG</a>	3
Active Directory Sites, Replication, and Trusts	<a href="#">126379 ENG</a>	4
Implementing Active Directory Users and Groups	<a href="#">126380 ENG</a>	3
Planning and implementing Group Policy	<a href="#">126381 ENG</a>	2
Configuring and Troubleshooting Group Policy	<a href="#">130201 ENG</a>	2
<b>Microsoft Windows Server 2003: Designing an Active Directory and Network</b>		
Microsoft Windows Server 2003: Designing the Infrastructure	<a href="#">115388 ENG</a>	4
Microsoft Windows Server 2003: Creating the Design	<a href="#">115395 ENG</a>	3
Microsoft Windows Server 2003: The Network Services Infrastructure Conceptual and Logical Design	<a href="#">116156 ENG</a>	3
Microsoft Windows Server 2003: Designing RAS Services for the Network Infrastructure	<a href="#">116411 ENG</a>	3



Microsoft Windows Server 2003: Network Infrastructure and Active Directory Physical Design	<a href="#">116122 ENG</a>	4
Microsoft Windows Server 2003: Network Infrastructure Physical Design II - Internet Connectivity	<a href="#">116412 ENG</a>	2
<b>Microsoft Windows Server 2003: Designing Security for Networks</b>		
Windows Server 2003: Security Basics	<a href="#">201375 ENG</a>	2
Windows Server 2003: Logical Network Security	<a href="#">201402 ENG</a>	2,25
Windows Server 2003: Securing Clients	<a href="#">201405 ENG</a>	2
Windows Server 2003: Physical Network Security	<a href="#">201403 ENG</a>	3
Windows Server 2003: Securing Data and Server Roles	<a href="#">201404 ENG</a>	2,25
Windows Server 2003: IIS Security and Firewalls	<a href="#">201412 ENG</a>	2,25
<b>Microsoft Windows 2003 Server: Migrating from NT Server 4.0 to .NET Directory</b>		
Creating a Migration Plan in Windows .NET Server	<a href="#">117300 ENG</a>	3
Preparing and Deploying a Domain Upgrade in Windows .NET	<a href="#">117313 ENG</a>	2
Preparing and Deploying a Domain Restructure in Windows .NET	<a href="#">117323 ENG</a>	3

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### Microsoft Windows Vista

#### Microsoft Windows Vista Client Configuration

Installing Windows Vista	<a href="#">mv wvcc a01 it enus</a>	2
Configure Windows Vista Environments	<a href="#">mv wvcc a02 it enus</a>	0,5
Windows Vista Users and Groups	<a href="#">mv wvcc a03 it enus</a>	1
Security in Windows Vista	<a href="#">mv wvcc a04 it enus</a>	2
Windows Vista Network Connectivity	<a href="#">mv wvcc a05 it enus</a>	2
Configuring Windows Vista Applications	<a href="#">mv wvcc a06 it enus</a>	1,5
Windows Vista Maintenance and Optimization	<a href="#">mv wvcc a07 it enus</a>	2
Windows Vista Mobile Computing and Troubleshooting	<a href="#">mv wvcc a08 it enus</a>	2,5

## OPERATING SYSTEMS AND SERVER TECHNOLOGIES

### Microsoft Windows XP

#### Microsoft Windows XP Professional: Installation and Configuration I

Installing Windows XP Professional	<a href="#">113628 ENG</a>	4
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#### Microsoft Windows XP Professional: Installation and Configuration II

Managing Files, Folders, and Devices in Microsoft Windows XP	<a href="#">113687 ENG</a>	5,75
System Reliability and the Desktop in Windows XP Professional	<a href="#">113713 ENG</a>	4,5

#### Microsoft Windows XP Professional: Installation and Configuration III

Networking Protocols and Services in Microsoft Windows XP	<a href="#">113736 ENG</a>	5
Backup and Security Settings in Microsoft Windows XP	<a href="#">113758 ENG</a>	4,75

## OPERATING SYSTEMS AND SERVER TECHNOLOGIES

### Microsoft Windows 2000

#### Microsoft Windows 2000 Script Host

Windows 2000 Script Host: Automating Administration Tasks	<a href="#">115304 ENG</a>	4
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#### Microsoft Windows 2000 - Installation and Administration

Windows 2000 - New Features and Architecture	<a href="#">112593 ENG</a>	4
Windows 2000 - Installation	<a href="#">112681 ENG</a>	5
Windows 2000 - Administration	<a href="#">112790 ENG</a>	3
Windows 2000 - Users	<a href="#">112804 ENG</a>	3
Windows 2000 - Groups and Terminal Services	<a href="#">112818 ENG</a>	3
Windows 2000 - Files and Folders	<a href="#">112836 ENG</a>	4
Windows 2000 - Advanced File and Folder Management	<a href="#">112876 ENG</a>	4
Windows 2000 - Hardware Configuration and Optimization	<a href="#">112893 ENG</a>	6
Windows 2000 - Events	<a href="#">113251 ENG</a>	3
Windows 2000 - Backup and Recovery	<a href="#">113373 ENG</a>	4



Windows 2000 - Group Policy	<a href="#">113410 ENG</a>	6
Windows 2000 - Network Protocols and Remote Access	<a href="#">113467 ENG</a>	3
Windows 2000 - Storage and Printing	<a href="#">112987 ENG</a>	5
<b>Microsoft Windows 2000: Core Technologies</b>		
Windows 2000: Core Technologies - Network Fundamentals	<a href="#">112501 ENG</a>	4
Windows 2000: Core Technologies- TCP/IP	<a href="#">112522 ENG</a>	4
Windows 2000: Core Technologies - Internet Fundamentals	<a href="#">112537 ENG</a>	3
<b>Managing Microsoft Windows 2000 in a Network Environment</b>		
Managing Resources, File Systems, Disks, and Web Services in Windows 2000	<a href="#">67380 ENG</a>	7
Managing and Monitoring Network Security, Routing, and TCP/IP in Windows 2000	<a href="#">67419 ENG</a>	4
Managing DHCP, DNS, and Name Resolution on a Microsoft Windows 2000 Network	<a href="#">67441 ENG</a>	4
Managing Windows 2000 Servers and Client Computers	<a href="#">67459 ENG</a>	5
Managing Groups and Replication through the Active Directory in Windows 2000	<a href="#">67483 ENG</a>	3
Managing Group Policy in Windows 2000	<a href="#">67498 ENG</a>	3
Managing Remote Access Solutions in Windows 2000	<a href="#">67513 ENG</a>	6
Configuring and Troubleshooting IIS 5.0 in Windows 2000	<a href="#">69327 ENG</a>	3
<b>Microsoft Windows 2000: Implementing a Network Infrastructure</b>		
Windows 2000 - Implementing a Network Infrastructure: IP Routing	<a href="#">113523 ENG</a>	4
Windows 2000 - Implementing a Network Infrastructure: Addressing and Naming Services	<a href="#">113522 ENG</a>	6
Windows 2000 - Implementing a Network Infrastructure: Security	<a href="#">113524 ENG</a>	5
Windows 2000 - Implementing a Network Infrastructure: Remote Access and Network Protocols	<a href="#">119873 ENG</a>	3
<b>Microsoft Windows 2000: Network Design</b>		
Windows 2000 - Network Design: Networking	<a href="#">113780 ENG</a>	4
Windows 2000 - Network Design: Addressing and Naming Services	<a href="#">113781 ENG</a>	4
Windows 2000 - Network Design: Remote Access Services	<a href="#">113782 ENG</a>	3
Windows 2000 - Network Design: Routing Technologies	<a href="#">113783 ENG</a>	4
Windows 2000 - Network Design: Remote Connectivity	<a href="#">113784 ENG</a>	4
<b>Microsoft Windows 2000: Active Directory Design</b>		
Microsoft Windows 2000 - Active Directory Design: Directory Services Infrastructure	<a href="#">113960 ENG</a>	4
Microsoft Windows 2000 - Active Directory Design: Directory Services Security	<a href="#">113994 ENG</a>	3
Microsoft Windows 2000 - Active Directory Design: Schema and Replication	<a href="#">114012 ENG</a>	4
<b>Microsoft Windows 2000: Implementing an Active Directory Infrastructure</b>		
Windows 2000 - Installing and Configuring Active Directory	<a href="#">113596 ENG</a>	5
Windows 2000 - Active Directory Replication and DNS	<a href="#">113597 ENG</a>	4
Windows 2000 - Active Directory Security and Management	<a href="#">113598 ENG</a>	4
Windows 2000 - Active Directory Group Policy	<a href="#">119842 ENG</a>	6
<b>Microsoft Windows 2000: Security Design</b>		
Windows 2000 - Security Solutions	<a href="#">114202 ENG</a>	3,5
Windows 2000 - Managing and Securing Resources	<a href="#">114249 ENG</a>	5,75
Windows 2000 - Communication and Remote Access Security	<a href="#">114278 ENG</a>	4,5
Windows 2000 - Internet and Extranet Security	<a href="#">114220 ENG</a>	6,25
<b>Microsoft Windows 2000 Professional: Getting Started</b>		
Windows 2000 Professional: Getting Started	<a href="#">115193 ENG</a>	4
Windows 2000 Professional: Up and Running	<a href="#">115203 ENG</a>	5
<b>Microsoft Windows 2000 - Migration Design</b>		
Windows 2000 - Migration Design: Upgrade and Migration Strategies	<a href="#">115227 ENG</a>	4
Windows 2000 - Migration Design: Deployment	<a href="#">115245 ENG</a>	5
Windows 2000 - Migration Design: Restructuring	<a href="#">115287 ENG</a>	4
<b>Microsoft Windows 2000 Server Technologies: Designing Highly available Web</b>		



Highly Available Web Infrastructure Solutions in Microsoft Windows 2000 Technologies for Highly Available Solutions in a Windows 2000 Environment	<a href="#">66242 ENG</a>	4
Highly Available Network Services and Logical-Network Solutions in Windows 2000	<a href="#">66273 ENG</a>	6
Highly Available Physical-Network Solutions in a Windows 2000 Environment	<a href="#">66296 ENG</a>	4
Highly Available Physical-Network Solutions in a Windows 2000 Environment	<a href="#">66315 ENG</a>	3
<b>Implementing Microsoft Cluster Service on Windows 2000 Advanced Server</b>		
Introduction to Clustering in a Microsoft Windows 2000 Environment	<a href="#">38413 ENG</a>	4
Cluster Administration and Resource Management in Microsoft Windows 2000	<a href="#">38418 ENG</a>	4
Cluster Maintenance and Troubleshooting in Microsoft Windows 2000	<a href="#">38423 ENG</a>	3

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##### Microsoft Windows Server 2008

##### Microsoft Windows Server 2008 – New Features

Introducing Windows Server 2008	<a href="#">ws wsfl a01 it enus</a>	2
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#### OPERATING SYSTEMS AND SERVER TECHNOLOGIES

##### Microsoft Windows Server 2003

##### Microsoft Windows Server 2003: Implementing and Administering Security for

Managing System Security in Windows Server 2003	<a href="#">209128 ENG</a>	3
Securing Access to Resources in Windows Server 2003	<a href="#">209131 ENG</a>	2,25
Securing Wireless and Remote Communications in Windows Server 2003	<a href="#">209129 ENG</a>	2
Managing IPSec in Windows Server 2003	<a href="#">209130 ENG</a>	2
Managing Certificates in Windows Server 2003	<a href="#">209132 ENG</a>	2,25

##### Microsoft Windows Server 2003: Internet Information Services

IIS 6.0 Fundamentals	<a href="#">207483 ENG</a>	2,25
Administering IIS 6.0 sites and services	<a href="#">207484 ENG</a>	3,25
IIS 6.0 Security	<a href="#">207485 ENG</a>	2
Optimizing, Monitoring and Troubleshooting IIS 6.0	<a href="#">207486 ENG</a>	2,25

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##### Microsoft Exchange 2003

##### Microsoft Exchange Server 2003: Implementing and Managing a Messaging

Exchange Server 2003: Installation	<a href="#">131361 ENG</a>	3,25
Exchange Server 2003: Upgrades and Migration	<a href="#">131363 ENG</a>	2,25
Exchange Server 2003: Configuration for Exchange and Foreign Messaging Systems	<a href="#">131364 ENG</a>	2
Exchange Server 2003: Configuration for Management	<a href="#">131719 ENG</a>	2,25
Exchange Server 2003: Recipients, User Objects, Groups, and Address Lists	<a href="#">131365 ENG</a>	3
Exchange Server 2003: Core Component Management	<a href="#">131366 ENG</a>	3
Exchange Server 2003: Computer Management	<a href="#">131367 ENG</a>	2,25
Exchange Server 2003: Security Implementation	<a href="#">131368 ENG</a>	2,25

##### Microsoft Exchange Server 2003: Designing a Messaging Organization

Exchange Server 2003: Designing and Planning Deployment	<a href="#">206379 ENG</a>	2,75
Exchange Server 2003: Planning for Active Directory and Designing a Messaging Infrastructure	<a href="#">206380 ENG</a>	2,75
Exchange Server 2003: Designing Data Management and Fault Tolerance	<a href="#">206381 ENG</a>	2
Exchange Server 2003: Designing Server and Client Connectivity	<a href="#">206382 ENG</a>	2
Exchange Server 2003: Planning Security	<a href="#">206383 ENG</a>	1,25

#### OPERATING SYSTEMS AND SERVER TECHNOLOGIES

##### Microsoft Exchange Server 2000

##### Introducing Microsoft Exchange 2000 Server

Basic Concepts of Exchange 2000 Server	<a href="#">31526 ENG</a>	4
Active Directory in Exchange 2000 Server	<a href="#">31531 ENG</a>	2

##### Designing and Deploying Microsoft Exchange 2000 Server

Analyzing Requirements and Resources for Microsoft Exchange 2000 Server	<a href="#">31866 ENG</a>	3
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Designing an Exchange 2000 Model	<a href="#">31870 ENG</a>	5
Designing Exchange 2000 Functionality	<a href="#">31876 ENG</a>	5
Deploying and Troubleshooting Exchange 2000 Server	<a href="#">31882 ENG</a>	5
<b>Implementing and Administering Microsoft Exchange 2000 Server</b>		
Installing and Upgrading Exchange 2000 Server	<a href="#">31535 ENG</a>	5
Configuring Exchange 2000	<a href="#">31541 ENG</a>	6
Managing and Monitoring Exchange 2000	<a href="#">31547 ENG</a>	4

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##### Microsoft Small Business Server 2000

##### Microsoft Small Business Server 2000 Solutions

Small Business Server 2000	<a href="#">10827 ENG</a>	4
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##### Microsoft Small Business Server 2000: Advanced Features

Microsoft Small Business Server 2000 Administration	<a href="#">35380 ENG</a>	4
Microsoft Small Business Server 2000 Features	<a href="#">35386 ENG</a>	4

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##### Microsoft Internet Security and Acceleration Server 2000

##### Deploying and Administering Microsoft Internet Security and Acceleration Server 2000

Installation of ISA Server 2000	<a href="#">37403 ENG</a>	4
Access Policies, Caching, and VPNs in Microsoft ISA Server 2000	<a href="#">37408 ENG</a>	5
Firewalls and Access to Internal Resources with Microsoft ISA Server 2000	<a href="#">37413 ENG</a>	4
Monitoring, Reporting, and ISA Server Enterprise Edition	<a href="#">37418 ENG</a>	6

#### OPERATING SYSTEMS AND SERVER TECHNOLOGIES

##### Microsoft Internet Information Services 5.0

##### Administering Microsoft Internet Information Services 5.0

Installing and Integrating Internet Information Services 5.0	<a href="#">35686 ENG</a>	5
Administering and Configuring Internet Information Services 5.0	<a href="#">35690 ENG</a>	4

#### OPERATING SYSTEMS AND SERVER TECHNOLOGIES

##### Oracle Operating Systems and Servers

##### Oracle Application Server 10g: Administration I

Oracle Application Server 10g: Introduction	<a href="#">216868 ENG</a>	1,25
Oracle Application Server 10g: Infrastructure and Middle Tier Installation	<a href="#">216879 ENG</a>	2,75
Oracle Application Server 10g: Management Tools and Oracle Internet Directory	<a href="#">216889 ENG</a>	2,75
Oracle Application Server 10g: General Management and Directives for the HTTP Server	<a href="#">216903 ENG</a>	4
Oracle Application Server 10g: OracleAS Web Cache	<a href="#">216940 ENG</a>	2,25
Oracle Application Server 10g: OracleAS Portal	<a href="#">216964 ENG</a>	3
Oracle Application Server 10g: mod_plsql, CGI Scripts, and Database Providers	<a href="#">224535 ENG</a>	2
Oracle Application Server 10g: Application Management and Deployment	<a href="#">224536 ENG</a>	2,5
Oracle Application Server 10g: Component Administration in Oracle Internet Directory	<a href="#">224537 ENG</a>	1,5
Oracle Application Server 10g: DAS and SSO	<a href="#">224538 ENG</a>	3
Oracle Application Server 10g: Component Security with SSL	<a href="#">224539 ENG</a>	2,25
Oracle Application Server 10g: Oracle Certificate Authority Management	<a href="#">224540 ENG</a>	1,5

#### OPERATING SYSTEMS AND SERVER TECHNOLOGIES

##### Sun Solaris 9

##### Sun Microsystems Solaris 9: System Administration I

Solaris 9 Installation and OpenBoot	<a href="#">71568 ENG</a>	5
Solaris 9 System Administration	<a href="#">71585 ENG</a>	7
Solaris 9 System Operations	<a href="#">73559 ENG</a>	2
Solaris 9 Device and File System Management	<a href="#">76250 ENG</a>	4
Solaris 9 Management Tools	<a href="#">76289 ENG</a>	3



Solaris 9 Security	<a href="#">76291 ENG</a>	4
<b>Sun Microsystems Solaris 9: System Administration II</b>		
Solaris 9 Advanced Installation	<a href="#">79046 ENG</a>	3
Solaris 9 Networking	<a href="#">78582 ENG</a>	3
Solaris 9 File Systems and Storage	<a href="#">79047 ENG</a>	6
Solaris 9 Naming Services	<a href="#">79045 ENG</a>	3
Solaris 9 Systems Supervision	<a href="#">80100 ENG</a>	4

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**Novell SUSE Linux**

**SUSE Linux Fundamentals**

Installing SUSE Linux	<a href="#">230281 ENG</a>	3,25
Command-Line Management in SUSE Linux	<a href="#">230282 ENG</a>	2
Configuring a SUSE Linux Network	<a href="#">230283 ENG</a>	3,25
Managing System Processes in SUSE Linux	<a href="#">230284 ENG</a>	2
Managing Users, Groups, and Storage in SUSE Linux	<a href="#">230285 ENG</a>	3,25
SUSE Linux Security	<a href="#">230286 ENG</a>	1,75
SUSE Linux Hardware and Documentation	<a href="#">230287 ENG</a>	2,5

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**UNIX**

**UNIX: System Administration**

UNIX User and Data Management	<a href="#">107814 ENG</a>	2,75
Deploying and Initializing UNIX Systems	<a href="#">107822 ENG</a>	2,75
Securing UNIX Systems	<a href="#">107848 ENG</a>	3,25
Managing UNIX Software and System Services	<a href="#">113993 ENG</a>	1,25
Networking and UNIX Name Resolution	<a href="#">107849 ENG</a>	2,25
Managing UNIX Clients	<a href="#">211844 ENG</a>	1,25
Administering UNIX Network Services	<a href="#">211845 ENG</a>	3
UNIX Systems Management	<a href="#">211846 ENG</a>	3

**UNIX: Operating System Fundamentals**

Introduction to UNIX	<a href="#">78920 ENG</a>	2
UNIX System Architecture	<a href="#">78924 ENG</a>	4

**UNIX: Shell Programming**

Unix Shell Scripting Basics	<a href="#">83855 ENG</a>	3
UNIX Shell Scripting Tools	<a href="#">110852 ENG</a>	3
Writing Unix Shell Programs	<a href="#">83877 ENG</a>	4

**UNIX: The User Environment**

Customizing the UNIX User Environment	<a href="#">80536 ENG</a>	4
Working with UNIX Files and Directories	<a href="#">80533 ENG</a>	4
Working with UNIX Programs	<a href="#">80534 ENG</a>	3
Text Editing and Printing in UNIX	<a href="#">80535 ENG</a>	3

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**Lotus Domino R6**

**Lotus Notes Domino 6 System Administration Update**

Lotus Notes 6 Client	<a href="#">99881 ENG</a>	3
Lotus Domino 6 Server	<a href="#">99882 ENG</a>	4

**IBM Lotus: Collaboration using Sametime and QuickPlace**

IBM Lotus: Collaboration using Sametime and QuickPlace	<a href="#">99910 ENG</a>	2
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**Linux LPI Level 2**



### Linux Intermediate System Administration

Linux Kernel Compilation and System Startup	<a href="#">221118 ENG</a>	2,25
Linux Filesystem Management and File Sharing	<a href="#">221129 ENG</a>	2,5
Linux Networking Configuration	<a href="#">221146 ENG</a>	2
Linux Networking Services	<a href="#">221157 ENG</a>	2,75
Linux Hardware Configuration and System Maintenance	<a href="#">221174 ENG</a>	2,75
Security in the Linux Environment	<a href="#">222680 ENG</a>	2,75
Linux System Customization and Automation	<a href="#">221197 ENG</a>	2,25
Linux Troubleshooting	<a href="#">221186 ENG</a>	2,25

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### IBM Websphere

#### IBM WebSphere: Application Server 5.0

WebSphere 5.0 Application Server Architecture	<a href="#">205046 ENG</a>	2,25
WebSphere 5.0 Services and Resource Components	<a href="#">206448 ENG</a>	3,25
WebSphere 5.0 Installation and Configuration	<a href="#">205047 ENG</a>	3,25
Configuring WebSphere 5.0 System Management	<a href="#">205049 ENG</a>	3,25
Configuring the WebSphere 5.0 Environment	<a href="#">206463 ENG</a>	2,25
Configuring WebSphere 5.0 Session Management and Failover	<a href="#">208290 ENG</a>	2,25
Configuring WebSphere 5.0 Resources	<a href="#">206481 ENG</a>	3,25
WebSphere 5.0 Application Assembly and Deployment	<a href="#">206480 ENG</a>	2,75
WebSphere 5.0 Security Configuration Fundamentals	<a href="#">205050 ENG</a>	2
Securing Resources in the WebSphere 5.0 Environment I	<a href="#">205051 ENG</a>	2,25
Securing Resources in the WebSphere 5.0 Environment II	<a href="#">208346 ENG</a>	2,25
Configuring CSV2, SAS, and SSL in WebSphere 5.0	<a href="#">206482 ENG</a>	4
WebSphere 5.0 Workload Management, Scalability, and Failover	<a href="#">205052 ENG</a>	3,25
Maintenance and Performance Tuning in WebSphere 5.0	<a href="#">205053 ENG</a>	3,25
Command-line Administration in WebSphere 5.0	<a href="#">206483 ENG</a>	3
Troubleshooting in WebSphere 5.0	<a href="#">209281 ENG</a>	3

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### Linux LPI Level 1

#### Linux: System Administration Update I

Linux and CLI	<a href="#">205571 ENG</a>	3,25
Streams, Pipes, Redirects, and Processes	<a href="#">205817 ENG</a>	2
Regular Expressions and Text Processing	<a href="#">205864 ENG</a>	3
File Handling in Linux	<a href="#">205876 ENG</a>	3
Filesystem Mounting and Management	<a href="#">209856 ENG</a>	2
Partitions, filesystems, and disk quotas in Linux	<a href="#">206170 ENG</a>	1,75

#### Linux: System Administration Update II

Hardware Issues for Linux	<a href="#">210680 ENG</a>	1,75
Hardware Configurations for Linux	<a href="#">206384 ENG</a>	3
Linux Installation Techniques	<a href="#">206385 ENG</a>	2
Debian and Redhat Package Management	<a href="#">210681 ENG</a>	1,25
The X Window System	<a href="#">206387 ENG</a>	2

#### Linux: System Administration Update III

Updating the Linux Kernel	<a href="#">206818 ENG</a>	2
Printing and Documentation in Linux	<a href="#">206819 ENG</a>	2,75
Shell Scripting in Linux	<a href="#">206820 ENG</a>	2,75
Administrative Tasks in Linux	<a href="#">206821 ENG</a>	1,25
Managing Linux group and user accounts	<a href="#">211818 ENG</a>	2,25



Automating System Tasks and Backup Strategies	<a href="#">206822 ENG</a>	3,25
<b>Linux: System Administration Update IV</b>		
Networking Services in a Linux Environment	<a href="#">206959 ENG</a>	3
Working with Sendmail and Apache	<a href="#">206979 ENG</a>	2
Security within a Linux Environment	<a href="#">206960 ENG</a>	3,25
Networking Fundamentals for Linux Administrators	<a href="#">206958 ENG</a>	3

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### Microsoft Enterprise Servers

#### Microsoft ISA Server 2004

Installation of ISA Server 2004	<a href="#">220808 ENG</a>	2,75
ISA Server 2004 Management and Clientele	<a href="#">220809 ENG</a>	2,75
Access Configuration in ISA Server 2004	<a href="#">220810 ENG</a>	3,25
VPN and Exchange with ISA Server 2004	<a href="#">220811 ENG</a>	3,25
Firewall Configuration on ISA Server 2004	<a href="#">220812 ENG</a>	3,25
Caching Configuration on an ISA Server 2004	<a href="#">222623 ENG</a>	1,75
Monitoring and Reporting in ISA Server 2004	<a href="#">220813 ENG</a>	3,25

#### Microsoft Project Server 2003: Planning, Deploying, and Managing an Enterprise

Project Server 2003: The EPM Solution	<a href="#">217662 ENG</a>	2,25
Project Server 2003: Planning the Infrastructure	<a href="#">217663 ENG</a>	2,25
Project Server 2003: Installation and Configuration	<a href="#">217664 ENG</a>	2
Project Server 2003: Implementing Project Server and Planning Client Deployment	<a href="#">217665 ENG</a>	2,75
Project Server 2003: Deploying Client Software	<a href="#">217666 ENG</a>	1,75
Project Server 2003: Planning Security Operations	<a href="#">217667 ENG</a>	2,75
Project Server 2003: Project Data and Resource Data	<a href="#">217668 ENG</a>	2
Project Server 2003: Enterprise Features and Views	<a href="#">217669 ENG</a>	2
Project Server 2003: EPM Administration and Configuring Tracking	<a href="#">217670 ENG</a>	2
Project Server 2003: Testing and Troubleshooting	<a href="#">217671 ENG</a>	2

#### Microsoft Systems Management Server 2003: Planning and Deployment

Microsoft SMS 2003: The Pre-planning Phase	<a href="#">215024 ENG</a>	1
Microsoft SMS 2003: Planning the Hierarchy	<a href="#">215025 ENG</a>	2
Microsoft SMS 2003: Planning Deployment	<a href="#">215026 ENG</a>	2,75

#### Microsoft SharePoint Portal Server 2003

Managing and Retrieving Content in SharePoint 2003	<a href="#">213772 ENG</a>	2,25
Maintaining and Securing Data in SharePoint 2003	<a href="#">213781 ENG</a>	1,75
SharePoint 2003 Fundamentals	<a href="#">213750 ENG</a>	1,75
Deploying SharePoint 2003	<a href="#">213759 ENG</a>	2,25
Managing Users and Sites in SharePoint 2003	<a href="#">213799 ENG</a>	2
Troubleshooting and Disaster Recovery of SharePoint 2003	<a href="#">213809 ENG</a>	1,75
Managing Portal Sites and Using SharePoint 2003 with Office 2003	<a href="#">213818 ENG</a>	1,75

#### Microsoft Systems Management Server 2003: Management and Administration

Microsoft SMS 2003: Key Features and Enhancements	<a href="#">213968 ENG</a>	2,75
Microsoft SMS 2003: Installing and Configuring Sites	<a href="#">215592 ENG</a>	2,5
Microsoft SMS 2003: Installing and Configuring Clients	<a href="#">215591 ENG</a>	2,15
Microsoft SMS 2003: Collecting Inventory and Software Metering	<a href="#">213970 ENG</a>	1,75
Microsoft SMS 2003: Managing Collections, Queries, and Reports	<a href="#">213971 ENG</a>	3
Microsoft SMS 2003: Distributing Software	<a href="#">214921 ENG</a>	2,25
Microsoft SMS 2003: Managing Software Updates	<a href="#">213974 ENG</a>	2,5
Microsoft SMS 2003: Using Remote Tools	<a href="#">213975 ENG</a>	1,75
Microsoft SMS 2003: Maintaining SMS Systems	<a href="#">213976 ENG</a>	1,5



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### Test Preps

#### Test Preps

70-236 TS: Configuring Exchange Server 2007	<a href="#">TP70236 ENG</a>	1,5
70-624 TS: Deploying and Maintaining Windows Vista Client and 2007 Microsoft Office System Desktops	<a href="#">TP70624 ENG</a>	1,5
70-622 PRO: Supporting and Troubleshooting Applications on a Microsoft Windows Vista Client for Enterprise Support Technicians	<a href="#">TP70622 ENG</a>	1,5
70-620 TS: Configuring Windows Vista Client	<a href="#">TP70620 ENG</a>	1,5
70-630 TS: Configuring Microsoft Office SharePoint Server 2007	<a href="#">TP70630 ENG</a>	1,5
220-604 A+ Depot Technician	<a href="#">TP220604 ENG</a>	1,5
70-089 Planning, Deploying, and Managing Microsoft Systems Management Server 2003	<a href="#">TP70089 ENG</a>	1,5
70-270 Installing, Configuring, and Administering Microsoft Windows XP Professional	<a href="#">TP70270 ENG</a>	1,5
70-271 Supporting Users and Troubleshooting a Microsoft Windows XP Operating System	<a href="#">TP70271 ENG</a>	1,5
70-272 Supporting Users and Troubleshooting Desktop Applications on a Microsoft Windows XP Operating System	<a href="#">TP70272 ENG</a>	1,5
70-284 Implementing and Managing Microsoft Exchange Server 2003	<a href="#">TP70284 ENG</a>	1,5
70-285 Designing a Microsoft Exchange Server 2003 Organization	<a href="#">TP70285 ENG</a>	1,5
70-290 Managing and Maintaining a Microsoft Windows Server 2003 Environment	<a href="#">TP70290 ENG</a>	1,5
70-291 Implementing, Managing, and Maintaining a Microsoft Windows Server 2003 Network Infrastructure	<a href="#">TP70291 ENG</a>	1,5
70-293 Planning and Maintaining a Microsoft Windows Server 2003 Network Infrastructure	<a href="#">TP70293 ENG</a>	1,5
70-294 Planning, Implementing, and Maintaining a Microsoft Windows Server 2003 Active Directory Infrastructure	<a href="#">TP70294 ENG</a>	1,5
70-297 Designing a Microsoft Windows Server 2003 Active Directory and Network Infrastructure	<a href="#">TP70297 ENG</a>	1,5
70-298 Designing Security for a Microsoft Windows Server 2003 Network	<a href="#">TP70298 ENG</a>	1,5
70-299 Implementing and Administering Security in a Microsoft Windows Server 2003 Network	<a href="#">TP70299 ENG</a>	1,5
70-350 Implementing Microsoft Internet Security and Acceleration (ISA) Server 2004	<a href="#">TP70350 ENG</a>	1,5
SK0-002 Server+ 2005	<a href="#">TPSK0002 ENG</a>	1,5
XK0-002 Linux+	<a href="#">TPXK0002 ENG</a>	1,5
220-601 A+ Essentials	<a href="#">TP220601 ENG</a>	1,5
220-603 A+ Remote Support Technician	<a href="#">TP220603 ENG</a>	1,5
70-631 TS: Configuring Microsoft Windows SharePoint Services 3.0	<a href="#">TP70631 ENG</a>	1,5
70-621 PRO: Upgrading your MCDST Certification to MCITP Enterprise Support	<a href="#">TP70621 ENG</a>	1,5

## INTERNET AND NETWORK TECHNOLOGIES

### CompTIA Networking, Internetworking, and Security Technologies

#### CompTIA Network+ 2005

The Fundamentals of Networking	<a href="#">218678 ENG</a>	3,5
LAN Technologies	<a href="#">218693 ENG</a>	3,5
Networking Protocols	<a href="#">218703 ENG</a>	2,5
IP Addressing and Subnetting	<a href="#">218741 ENG</a>	2,75
Working with TCP/IP	<a href="#">221224 ENG</a>	1,75
WANs and Remote Connectivity	<a href="#">218759 ENG</a>	2,25
Network Operating Systems and Clients	<a href="#">218763 ENG</a>	2
Network Security	<a href="#">218760 ENG</a>	2,75
Network Troubleshooting	<a href="#">218761 ENG</a>	2,75
Fault Tolerance and Disaster Recovery	<a href="#">218762 ENG</a>	1,75

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### Network Protocols

#### TCP/IP: Mobile IP and IP Mobility

Mobile IP	<a href="#">211788 ENG</a>	1,75
IP Mobility	<a href="#">211789 ENG</a>	2,25

#### TCP/IP: Protocols for Securing Web Transactions

Digital Payments	<a href="#">212561 ENG</a>	2,75
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**TCP/IP: Network Management Protocols**

SNMP, MIBs and RMON

[210670 ENG](#)

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**INTERNET AND NETWORK TECHNOLOGIES**

**CompTIA iNET+**

**CompTIA i-Net+: Internet and Web Technologies**

Networking Fundamentals

[211517 ENG](#)

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Internet Fundamentals

[211522 ENG](#)

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Internet Client Infrastructure and Applications

[211521 ENG](#)

3,25

Internet Servers and Services

[211523 ENG](#)

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Web Development Fundamentals

[211519 ENG](#)

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Internet Site Development

[211520 ENG](#)

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Networking Security Fundamentals

[211518 ENG](#)

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Securing and Troubleshooting Networks

[211948 ENG](#)

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Business Concepts and the Internet

[211516 ENG](#)

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**Data/Telecommunications**

**Computer Telephony Integration**

Computer Telephony Integration

[73383 ENG](#)

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**Frame Relay**

Frame Relay Concepts

[76165 ENG](#)

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Frame Relay Signaling and Applications

[76455 ENG](#)

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**Introduction to ISDN and DSL**

Digital Subscriber Line

[74054 ENG](#)

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Introduction to ISDN

[74051 ENG](#)

3

ISDN Protocols

[74052 ENG](#)

3

**Introduction to Multiprotocol Label Switching**

Introduction to MPLS

[80476 ENG](#)

6

**IPv6 and Future Applications**

IPv6

[80284 ENG](#)

5

**Quality of Service**

Implementing Quality of Service

[81437 ENG](#)

3

**Signaling Systems**

Systems and Signals

[78568 ENG](#)

5

**SONET/SDH**

Overview of SONET and SDH

[77514 ENG](#)

4

**Telecommunications Fundamentals**

Telecommunications Essentials

[72123 ENG](#)

4

**Voice over IP Fundamentals**

Delivering Voice and Data in Diverse Network Environments

[81515 ENG](#)

4

Designing a Voice Over IP Solution

[110787 ENG](#)

5

**Virtual Private Networks**

Virtual Private Networks Solutions

[82685 ENG](#)

5

**WAN Basics**

Introduction to Signals and Signal Transmission

[84650 ENG](#)

4

**Lightweight Directory Access Protocol**

LDAP Fundamentals

[85776 ENG](#)

3

Designing and Maintaining LDAP Directory Services

[84923 ENG](#)

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**INTERNET AND NETWORK TECHNOLOGIES**

**Wireless Communications**



<b>Wireless Security</b>		
Security and the Wireless Environment	<a href="#">222741 ENG</a>	2
Securing WLANs	<a href="#">222970 ENG</a>	2
Securing Future Wireless Networks	<a href="#">222743 ENG</a>	1,75
<b>Wireless LANs</b>		
Wireless LAN Technologies	<a href="#">72034 ENG</a>	5
<b>Wireless Technologies</b>		
Wireless Communication Basics	<a href="#">21927 ENG</a>	2
1G and 2G Communication Systems	<a href="#">21929 ENG</a>	5
3G Communication Systems	<a href="#">21933 ENG</a>	1
2.5G Communication Systems	<a href="#">21935 ENG</a>	1
Bluetooth and HomeRF	<a href="#">21937 ENG</a>	2
Alternative Access Methods in a Wireless Environment	<a href="#">21956 ENG</a>	2
<b>Wireless Home Networking</b>		
Getting Started with Wireless Home Networking	<a href="#">76813 ENG</a>	1
<b>Wireless Networking Basics for the Home and Small Business</b>		
Getting Started with Wireless Networking	<a href="#">80135 ENG</a>	1
<b>Advanced Wireless Technologies</b>		
Beyond 3G (B3G)	<a href="#">219522 ENG</a>	2,5
4G Communication Systems	<a href="#">219523 ENG</a>	2,25
4G Implementations	<a href="#">221229 ENG</a>	2,25
Non-Cellular Wireless Technology	<a href="#">219524 ENG</a>	2,5

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##### Wireless

##### Understanding and Evaluating RFID Technology for your Business

RFID Technology and Business Applications	<a href="#">232047 ENG</a>	2
RFID Applications Management	<a href="#">232057 ENG</a>	2,5

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##### Security Principles

##### Net Safety

Network Security Issues	<a href="#">67045 ENG</a>	4
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##### Security Solutions

##### CompTIA Security+

General Security Concepts	<a href="#">84869 ENG</a>	6
Communications Security	<a href="#">84870 ENG</a>	6
Infrastructure Security	<a href="#">84871 ENG</a>	7
Encryption Technologies	<a href="#">65873 ENG</a>	5
Operational and Organizational Security	<a href="#">84873 ENG</a>	6

##### The Certified Information Systems Security Professional (CISSP) Domains

CISSP Domain: Information Security and Risk Management	<a href="#">243962 ENG</a>	3
CISSP Domain: Security Architecture and Design	<a href="#">243975 ENG</a>	2,5
CISSP Domain: Access Control	<a href="#">243986 ENG</a>	2,5
CISSP Domain: Application Security	<a href="#">243998 ENG</a>	2
CISSP Domain: Operations Security	<a href="#">244020 ENG</a>	2,5
CISSP Domain: Cryptography	<a href="#">244031 ENG</a>	2
CISSP Domain: Physical (Environmental) Security	<a href="#">244059 ENG</a>	2
CISSP Domain: Telecommunications and Network Security	<a href="#">244069 ENG</a>	3,5
CISSP Domain: Business Continuity and Disaster Recovery Planning	<a href="#">244085 ENG</a>	2,5



CISSP Domain: Legal, Regulations, Compliance and Investigations

[244096 ENG](#)

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**Security Procedures**

**Securing Networked Information I**

Introduction to Security in Networked Environments	<a href="#">65872 ENG</a>	3
Encryption Technologies	<a href="#">65873 ENG</a>	5
Firewalls and VPNs	<a href="#">65874 ENG</a>	3

**Securing Networked Information II**

Operating System and File Security Issues	<a href="#">69195 ENG</a>	4
Intrusion Detection and Response in Networked Environments	<a href="#">69196 ENG</a>	4
Security Analysis and Auditing in Networked Environments	<a href="#">69197 ENG</a>	5
Securing Access to Networks	<a href="#">69445 ENG</a>	3

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**Security Technologies**

**Check Point NG VPN-1/Firewall-1 Administration**

Security administration in Check Point: Introduction to Firewalls and Check Point	<a href="#">219802 ENG</a>	2,75
Security administration in Check Point: Enforcing a Security Policy	<a href="#">219811 ENG</a>	3
Security administration in Check Point: Logging and SmartView Tracker	<a href="#">219934 ENG</a>	2,25
Security administration in Check Point: User Authentication	<a href="#">219945 ENG</a>	2,75
Security administration in Check Point: Network Address Translation and Administration	<a href="#">219957 ENG</a>	3

**Check Point Certified Security Administrator (CCSA) NGX**

Check Point NGX: Architecture, Operation and Installation	<a href="#">233057 ENG</a>	2
Check Point NGX: Security Policies	<a href="#">233058 ENG</a>	2,25
Check Point NGX: Network Address Translation and Traffic Monitoring	<a href="#">233059 ENG</a>	2,75
Check Point NGX: SmartDefense and Content Security	<a href="#">233060 ENG</a>	2,75
Check Point NGX: Authentication and LDAP User Management	<a href="#">233061 ENG</a>	2,75
Check Point NGX: VPN Configuration and Disaster Recovery	<a href="#">233062 ENG</a>	2,25

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**Cisco**

**CIPT1 6.0: Cisco IP Telephony Part 1**

Cisco CIPT1 6.0: Introduction to Cisco Unified Communications Manager	<a href="#">cc cstl a01 it enus</a>	2
Cisco CIPT1 6.0: Administration of Cisco Unified Communications Manager	<a href="#">cc cstl a02 it enus</a>	2
Cisco CIPT1 6.0: Single-Site On-Net Calling	<a href="#">cc cstl a03 it enus</a>	1,5
Cisco CIPT1 6.0: Implementing and Hardening IP Phones	<a href="#">cc cstl a04 it enus</a>	1,5
Cisco CIPT1 6.0: Gateways, Routing, and Digit Manipulation	<a href="#">cc cstl a05 it enus</a>	2
Cisco CIPT1 6.0: Call Privileges and Call Coverage	<a href="#">cc cstl a06 it enus</a>	2

**CVOICE 6.0: Cisco Voice over IP**

VoIP Overview	<a href="#">259183 ENG</a>	2,25
Understanding VoIP Components and Requirements	<a href="#">259193 ENG</a>	2,5
Understanding Call Types, Analog Voice Ports, and Dial Peers	<a href="#">259205 ENG</a>	2,5
Configuring Digital Voice Ports	<a href="#">259215 ENG</a>	2,5
VoIP Gateway Implementation	<a href="#">259226 ENG</a>	2,5
Dial Plans and Numbering Plans	<a href="#">259238 ENG</a>	1,5
Digit Manipulation, Path Selection, and Calling Privileges	<a href="#">259247 ENG</a>	2,75
Introducing H.323 Gatekeepers	<a href="#">259260 ENG</a>	2
Configuring Basic Gatekeeper Functionality	<a href="#">259269 ENG</a>	1
ITSP Connectivity	<a href="#">259275 ENG</a>	1,25

**ARCH 2.0: Designing Cisco Network Service Architectures**

Cisco ARCH 2.0: Cisco SONA and Cisco Enterprise Architecture Design	<a href="#">253553 ENG</a>	2,5
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Cisco ARCH 2.0: Advanced Addressing and Routing Design	<a href="#">253554 ENG</a>	2,25
Cisco ARCH 2.0: Advanced WAN Services Design	<a href="#">253555 ENG</a>	1,5
Cisco ARCH 2.0: Enterprise Data Center Design	<a href="#">253556 ENG</a>	1,75
Cisco ARCH 2.0: Storage Area Network Design Considerations	<a href="#">253557 ENG</a>	1,5
Cisco ARCH 2.0: E-Commerce Module Design	<a href="#">253558 ENG</a>	1,75
Cisco ARCH 2.0: Security Services Design	<a href="#">253559 ENG</a>	2
Cisco ARCH 2.0: IPsec and SSL VPN Design	<a href="#">253560 ENG</a>	1,75
Cisco ARCH 2.0: IP Multicast Design	<a href="#">253561 ENG</a>	1,75
Cisco ARCH 2.0: Voice Over WLAN Design	<a href="#">253562 ENG</a>	1,75
Cisco ARCH 2.0: Network Management with Cisco IOS Software	<a href="#">253563 ENG</a>	1,75
<b>ICND1 1.0: Interconnecting Cisco Networking Devices Part 1</b>		
Cisco ICND1 1.0: Network Fundamentals	<a href="#">254004 ENG</a>	2,25
Cisco ICND1 1.0: Network Communications and Connections	<a href="#">254014 ENG</a>	2,25
Cisco ICND1 1.0: Switched LANs	<a href="#">254025 ENG</a>	2,25
Cisco ICND1 1.0: Switch Optimization, Security, and Troubleshooting	<a href="#">254036 ENG</a>	1,5
Cisco ICND1 1.0: Wireless LANs	<a href="#">254044 ENG</a>	1,75
Cisco ICND1 1.0: Routing and Addressing in the LAN	<a href="#">254053 ENG</a>	2,25
Cisco ICND1 1.0: Packet Delivery, Security, and Remote Access on the Router	<a href="#">254064 ENG</a>	2
Cisco ICND1 1.0: WAN Technologies and Routing	<a href="#">254073 ENG</a>	1,75
Cisco ICND1 1.0: WAN Encapsulation and Dynamic Routing using RIP	<a href="#">254081 ENG</a>	1,25
Cisco ICND1 1.0: Network Environment Management	<a href="#">254088 ENG</a>	1,5
<b>ICND2 1.0: Interconnecting Cisco Networking Devices Part 2</b>		
Cisco ICND2 1.0: Small and Medium Network Implementations	<a href="#">254454 ENG</a>	1,5
Cisco ICND2 1.0 Improving Switched Network and VLAN Performance	<a href="#">254464 ENG</a>	2,5
Cisco ICND2 1.0: Routing Fundamentals, Subnetting, and VLSMs	<a href="#">254475 ENG</a>	1,5
Cisco ICND2 1.0: Single-Area OSPF Implementation	<a href="#">254483 ENG</a>	1,5
Cisco ICND2 1.0: EIGRP Implementation	<a href="#">254490 ENG</a>	1,5
Cisco ICND2 1.0: Transitioning to IPv6	<a href="#">254735 ENG</a>	1,5
Cisco ICND2 1.0: Access Control Lists	<a href="#">254717 ENG</a>	2
Cisco ICND2 1.0: Address Space Management	<a href="#">254727 ENG</a>	1,5
Cisco ICND2 1.0: VPN and Point-to-Point WAN Connections	<a href="#">254741 ENG</a>	1
Cisco ICND2 1.0: Extending the LAN to a WAN	<a href="#">254748 ENG</a>	1,5
<b>DESGN 2.0: Designing For Cisco Internetwork Solutions</b>		
Cisco DESGN 2.0: Network Design Methodology	<a href="#">250733 ENG</a>	2,5
Cisco DESGN 2.0: Structuring and Modularizing the Network	<a href="#">250773 ENG</a>	2,5
Cisco DESGN 2.0: Multilayer Campus Design	<a href="#">250908 ENG</a>	2,5
Cisco DESGN 2.0: Designing Enterprise WANs	<a href="#">250918 ENG</a>	2
Cisco DESGN 2.0: IP Address and Routing Protocol Design	<a href="#">250927 ENG</a>	2,5
Cisco DESGN 2.0: Network Security Solutions	<a href="#">250967 ENG</a>	2,5
Cisco DESGN 2.0: Voice Networking	<a href="#">250980 ENG</a>	2,5
Cisco DESGN 2.0: Wireless Networking	<a href="#">250993 ENG</a>	3
<b>CIPT1 4.1: Cisco IP Telephony Part 1</b>		
Fundamentals of Cisco CallManager	<a href="#">234790 ENG</a>	2,25
IP Phones and CallManager Configuration	<a href="#">234791 ENG</a>	2
Cisco Catalyst Switches and IP Communicator	<a href="#">234792 ENG</a>	2,5
Using the BAT Application and TAPS Tool	<a href="#">234793 ENG</a>	2,5
Cisco Access Gateways and Intercluster Trunks	<a href="#">234794 ENG</a>	2
Configuring Basic and Complex Route Plans	<a href="#">234795 ENG</a>	4
Telephony Class of Service and Call Admission	<a href="#">234796 ENG</a>	4,25



Configuring Media Resources and Adding Users	<a href="#">234797 ENG</a>	2,75
Cisco IP Phone Features, Configuring	<a href="#">234798 ENG</a>	3,25
Configuring Cisco CallManager Applications	<a href="#">234799 ENG</a>	2,75
<b>CIPT2 4.1: Cisco IP Telephony Part 2</b>		
Securing Cisco CallManager	<a href="#">237583 ENG</a>	2,5
Toll Fraud Prevention and IP Phone Security	<a href="#">237594 ENG</a>	2
Cryptography and PKI	<a href="#">237604 ENG</a>	1,5
IP Telephony Authentication and Encryption	<a href="#">237612 ENG</a>	2
IP Video Telephony	<a href="#">237622 ENG</a>	2
Monitoring IP Telephony	<a href="#">237632 ENG</a>	2,5
Managing the CallManager System	<a href="#">237645 ENG</a>	2
<b>QoS 2.1: Implementing Cisco Quality of Service</b>		
Introduction to QoS and QoS Implementation	<a href="#">231228 ENG</a>	2
IP QoS Building Blocks	<a href="#">231229 ENG</a>	2,25
The Modular QoS CLI and AutoQoS	<a href="#">231230 ENG</a>	1,75
Introduction to Classification and Marking	<a href="#">231231 ENG</a>	2,75
QoS Pre-classify, QPPB, and LAN-based Classification and Marking	<a href="#">231232 ENG</a>	3
Congestion Management	<a href="#">231233 ENG</a>	3,5
Congestion Avoidance	<a href="#">231234 ENG</a>	2,25
Traffic Policing and Shaping	<a href="#">231235 ENG</a>	2,25
Link-efficiency Mechanisms	<a href="#">231236 ENG</a>	1,75
QoS Best Practices	<a href="#">231237 ENG</a>	2,25
<b>CVOICE 5.0: Cisco Voice over IP</b>		
Introducing Voice Over IP	<a href="#">236232 ENG</a>	2,5
Building and Securing VoIP Networks	<a href="#">236243 ENG</a>	3
Configuring Voice Interfaces	<a href="#">236258 ENG</a>	2,25
Configuring Dial Peers and Special Purpose Connections	<a href="#">236269 ENG</a>	2
VoIP Signaling and H.323 Call Control	<a href="#">236279 ENG</a>	2,75
SIP, MGCP, and Call Control Comparison	<a href="#">236293 ENG</a>	3,25
Designing for Optimal Voice Quality	<a href="#">236307 ENG</a>	1,5
Implementing Call Admission Control	<a href="#">236316 ENG</a>	1,75
<b>INTRO 2.1: Introduction to Cisco Networking Technologies</b>		
Basic Networking Concepts	<a href="#">237349 ENG</a>	1
Creating a Simple Ethernet Network	<a href="#">237350 ENG</a>	1,25
Extending Ethernet Networks	<a href="#">237351 ENG</a>	2,5
Connecting Networks with Cisco Devices	<a href="#">237352 ENG</a>	1,75
Constructing IP Network Addresses	<a href="#">237353 ENG</a>	2,5
Ensuring Data Delivery in Networks	<a href="#">237354 ENG</a>	1
Remote Network Connectivity	<a href="#">237355 ENG</a>	2,75
Operation and Configuration of Cisco IOS Switches	<a href="#">237356 ENG</a>	2,25
Operation and Configuration of Cisco IOS Routers	<a href="#">237357 ENG</a>	2,75
Managing the Cisco Network Environment	<a href="#">237358 ENG</a>	1,5
<b>BCMSN 3.0: Building Cisco Multilayer Switched Networks</b>		
Cisco BCMSN 3.0: Campus Networks	<a href="#">241672 ENG</a>	2
Cisco BCMSN 3.0: Defining Virtual Local Area Networks (VLANs)	<a href="#">242001 ENG</a>	2,25
Cisco BCMSN 3.0: Implementing Trunks and the Virtual Trunking Protocol (VTP)	<a href="#">242011 ENG</a>	3,75
Cisco BCMSN 3.0: Implementing Spanning Tree	<a href="#">242024 ENG</a>	4,5
Cisco BCMSN 3.0: Implementing Inter-VLAN Routing	<a href="#">242043 ENG</a>	3
Cisco BCMSN 3.0: Implementing High Availability In a Campus Environment	<a href="#">242057 ENG</a>	2,5



Cisco BCMSN 3.0: Wireless LANs	<a href="#">242069 ENG</a>	2,25
Cisco BCMSN 3.0: Configuring and Implementing WLANs	<a href="#">242079 ENG</a>	2,5
Cisco BCMSN 3.0: Configuring Campus Switches to Support Voice	<a href="#">242091 ENG</a>	1,5
Cisco BCMSN 3.0: Mitigating Service Loss and Data Theft	<a href="#">242099 ENG</a>	3
<b>BSCI 3.0: Building Scalable Cisco Internetworks</b>		
Cisco BSCI 3.0: Network Requirements	<a href="#">244253 ENG</a>	1,75
Cisco BSCI 3.0: Configuring EIGRP	<a href="#">244371 ENG</a>	2
Cisco BSCI 3.0: EIGRP Options, Authentication, and Issues	<a href="#">244381 ENG</a>	3
Cisco BSCI 3.0: Configuring Simple Elements of OSPF	<a href="#">244382 ENG</a>	2
Cisco BSCI 3.0: Tuning OSPF Configurations	<a href="#">244639 ENG</a>	3,5
Cisco BSCI 3.0: Configuring Advanced Elements of OSPF	<a href="#">244383 ENG</a>	2,5
Cisco BSCI 3.0: The IS-IS Protocol	<a href="#">244384 ENG</a>	2,5
Cisco BSCI 3.0: Manipulating Routing Updates	<a href="#">244385 ENG</a>	3,5
Cisco BSCI 3.0: Tuning BGP Implementations	<a href="#">244832 ENG</a>	2,25
Cisco BSCI 3.0: Implementing Multicast	<a href="#">244387 ENG</a>	2,5
Cisco BSCI 3.0: Implementing IPv6	<a href="#">244388 ENG</a>	3
Cisco BSCI 3.0: BGP for Enterprise ISP Connectivity	<a href="#">244386 ENG</a>	2,75
<b>ISCW 1.0: Implementing Secure Converged Wide Area Networks</b>		
Cisco ISCW 1.0: Network Connectivity	<a href="#">245204 ENG</a>	2,75
Cisco ISCW 1.0: Configuring the CPE and Verifying Broadband ADSL	<a href="#">245217 ENG</a>	2
Cisco ISCW 1.0: Frame Mode MPLS Implementation	<a href="#">245226 ENG</a>	3
Cisco ISCW 1.0: IPsec VPNs	<a href="#">245239 ENG</a>	2,5
Cisco ISCW 1.0: IPsec VPN Configuration	<a href="#">245250 ENG</a>	2,25
Cisco ISCW 1.0: Configuring Cisco Easy VPN	<a href="#">245263 ENG</a>	2
Cisco ISCW 1.0: Mitigating Network Attacks and Disabling Unused Services	<a href="#">245272 ENG</a>	3,25
Cisco ISCW 1.0: Securing Routers, Administrative Access, and Access Lists	<a href="#">245543 ENG</a>	2,25
Cisco ISCW 1.0: IOS Firewalls and IOS IPS	<a href="#">245566 ENG</a>	3,5
Cisco ISCW 1.0: Securing Management Features and AAA	<a href="#">245554 ENG</a>	2,75
<b>ONT 1.0: Optimizing Converged Cisco Networks</b>		
Cisco ONT 1.0: Network Requirements and Introduction to VoIP	<a href="#">246137 ENG</a>	2,25
Cisco ONT 1.0: Supporting VoIP	<a href="#">246147 ENG</a>	2
Cisco ONT 1.0: IP QoS and its Implementation	<a href="#">246156 ENG</a>	1,75
Cisco ONT 1.0: Classification and Marking	<a href="#">246166 ENG</a>	2
Cisco ONT 1.0: Queuing	<a href="#">246175 ENG</a>	2
Cisco ONT 1.0: TCP and QoS Traffic Management and Mechanisms	<a href="#">246184 ENG</a>	2,5
Cisco ONT 1.0: AutoQoS	<a href="#">246231 ENG</a>	2
Cisco ONT 1.0: Wireless Implementations	<a href="#">246334 ENG</a>	3

## INTERNET AND NETWORK TECHNOLOGIES

### Cisco CCDA/CCDP Certification

#### DESGN 1.2 Designing for Cisco Internetwork Solutions

Cisco Design Principles	<a href="#">108673 ENG</a>	2
Examining Cisco Customer Requirements and Existing Network Topology Methodologies	<a href="#">110508 ENG</a>	3
Cisco Concepts for Structuring Networks	<a href="#">108674 ENG</a>	4
Basic Cisco Campus Switching Design Considerations	<a href="#">108675 ENG</a>	3
Basic Cisco WAN Design Considerations	<a href="#">108676 ENG</a>	3
Cisco IP Addressing Design Concepts	<a href="#">108677 ENG</a>	3
Cisco Routing Protocol Design Considerations	<a href="#">108678 ENG</a>	4
Introduction to Cisco Security Design Concepts	<a href="#">108679 ENG</a>	3
Introduction to Cisco Voice Design Concepts	<a href="#">108680 ENG</a>	5



Introduction to Cisco Network Management Design Concepts	<a href="#">108681 ENG</a>	3
Cisco Design Case Study	<a href="#">108682 ENG</a>	1
<b>ARCH 1.2: Designing Cisco Network Service Architectures</b>		
Cisco AVVID Framework and Enterprise Design	<a href="#">232259 ENG</a>	2
The Design of Cisco Enterprise Campus Networks	<a href="#">232269 ENG</a>	2,75
The Design of Cisco Enterprise Edge Connectivity	<a href="#">232287 ENG</a>	3,75
The Design of Cisco Network Management Services	<a href="#">232320 ENG</a>	1,75
The Design of Cisco High Availability Services	<a href="#">232328 ENG</a>	2
The Design of Cisco Security Services	<a href="#">232337 ENG</a>	3,25
The Design of Cisco QoS Solutions	<a href="#">232351 ENG</a>	2,25
The Design of Cisco IP Multicast Services	<a href="#">232361 ENG</a>	2,25
The Design of Cisco Virtual Private Networks	<a href="#">232371 ENG</a>	3
The Design of Cisco Enterprise Wireless Networks	<a href="#">232384 ENG</a>	2,25
The Design of Cisco IP Telephony Solutions	<a href="#">232394 ENG</a>	4

## INTERNET AND NETWORK TECHNOLOGIES

### CCSP

#### SNRS 1.0 Securing Networks with Cisco Routers and Switches

ACS for Windows Server	<a href="#">230362 ENG</a>	3,5
Cisco IOS Security Features	<a href="#">230516 ENG</a>	3,5
Further Cisco IOS Security Features	<a href="#">230517 ENG</a>	3
Layer 2 Security	<a href="#">230518 ENG</a>	3
802.1x Port-based Authentication and Best Practice	<a href="#">230519 ENG</a>	2,75
VPNs Using Cisco Pre-Shared Keys	<a href="#">230520 ENG</a>	2,75
Configuring, Testing, and Verifying IPSec	<a href="#">230739 ENG</a>	3
VPNs Using Certification Authorities	<a href="#">230521 ENG</a>	3,25
ISAKMP and IPSec	<a href="#">230522 ENG</a>	2,25
Remote Access Using Cisco Easy VPN	<a href="#">230523 ENG</a>	2,75
Configuring Cisco Easy VPN Remote	<a href="#">230740 ENG</a>	2,5
Cisco Router and Security Device Manager	<a href="#">230524 ENG</a>	3,75

## INTERNET AND NETWORK TECHNOLOGIES

### ISC 2

#### The Systems Security Certified Practitioner (SSCP) Domains

Access Controls	<a href="#">206534 ENG</a>	1,75
Administration	<a href="#">206535 ENG</a>	2,75
Auditing and Monitoring	<a href="#">206536 ENG</a>	2,25
Risk, Response, and Recovery	<a href="#">206537 ENG</a>	2,25
Cryptography	<a href="#">206538 ENG</a>	2,5
Data Communications	<a href="#">206539 ENG</a>	2,25
Malicious Code	<a href="#">206540 ENG</a>	1,25

#### The Information Systems Security Engineering Professional (ISSEP) Domains

Systems Security Engineering	<a href="#">206760 ENG</a>	2,75
Certification and Accreditation	<a href="#">206761 ENG</a>	1,75
Technical Management	<a href="#">206762 ENG</a>	1,25
US Government Information Assurance Regulations	<a href="#">206763 ENG</a>	2,25

## INTERNET AND NETWORK TECHNOLOGIES

### EMC

#### Storage Technology Foundations

Introduction to Storage Technology	<a href="#">240031 ENG</a>	1,5
Storage System Architecture	<a href="#">240039 ENG</a>	1,25



Physical Disks and RAID Arrays	<a href="#">240047 ENG</a>	2
Intelligent Storage Systems	<a href="#">240056 ENG</a>	1,5
Network Storage Systems	<a href="#">240062 ENG</a>	2
Fiber Channel Storage Attached Networks	<a href="#">240072 ENG</a>	2,5
IP SANs and Content Addressed Storage	<a href="#">240082 ENG</a>	1,75
Information Availability	<a href="#">240092 ENG</a>	2,5
Replication and Business Continuity	<a href="#">241020 ENG</a>	2,5
Monitoring and Managing the Data Center	<a href="#">241031 ENG</a>	2,5
Securing Storage	<a href="#">254190 ENG</a>	2,25
Storage Virtualization Technologies	<a href="#">254207 ENG</a>	2,25

## INTERNET AND NETWORK TECHNOLOGIES

### Test Preps

#### Test Preps

640-802 Cisco Certified Network Associate (CCNA)	<a href="#">TP640802 ENG</a>	2,25
E20-001 Storage Technology Foundations	<a href="#">TPE20001 ENG</a>	2,25
N10-003 Network+ 2005	<a href="#">TPN10003 ENG</a>	2,25
SY0-101 Security+	<a href="#">TPSY0101 ENG</a>	2,25
1D0-470 CIW Security Professional	<a href="#">TP1D0470 ENG</a>	2,25
156-215 Check Point Certified Security Administrator (CCSA) NGX	<a href="#">TP156215 ENG</a>	2,25
642-812 Building Converged Cisco Multilayer Switched Networks (BCMSN)	<a href="#">TP642812 ENG</a>	2,25
Certified Information Systems Security Professional (CISSP)	<a href="#">TPCISSP ENG</a>	2,25
Systems Security Certified Practitioner (SSCP)	<a href="#">TPSSCP ENG</a>	2,25
642-901 Building Scalable Cisco Internetworks (BSCI)	<a href="#">TP642901 eng</a>	2,25
642-825 Implementing Secure Converged Wide Area Networks (ISCW)	<a href="#">TP642825 ENG</a>	2,25
642-845 Optimizing Converged Cisco Networks (ONT)	<a href="#">TP642845 ENG</a>	2,25
640-863 Designing for Cisco Internetwork Solutions (DESGN)	<a href="#">TP640863 ENG</a>	2,25
640-822 Interconnecting Cisco Networking Devices Part 1 (ICND1)	<a href="#">TP640822 ENG</a>	2,25
640-816 Interconnecting Cisco Networking Devices Part 2 (ICND2)	<a href="#">TP640816 ENG</a>	2,25
642-873 Designing Cisco Network Service Architectures (ARCH)	<a href="#">TP642873 ENG</a>	2,25

## ENTERPRISE DATABASE SYSTEMS

### Oracle 11g

#### Oracle Database 11g: New Features For Administrators

Oracle Database 11g: Installation and Upgrade Enhancements	<a href="#">255352 ENG</a>	2,5
Oracle Database 11g: Storage Enhancements	<a href="#">255364 ENG</a>	1,5
Oracle Database 11g: Change Management Overview and SQL Plan Management	<a href="#">255373 ENG</a>	2,5
Oracle Database 11g: Database Replay and Automatic SQL Tuning	<a href="#">255385 ENG</a>	2,5
Oracle Database 11g: Intelligent Infrastructure Enhancements	<a href="#">255397 ENG</a>	2
Oracle Database 11g: Performance Enhancements	<a href="#">255408 ENG</a>	1,5
Oracle Database 11g: Partitioning and Storage-Related Enhancements	<a href="#">255415 ENG</a>	2
Oracle Database 11g: Using RMAN Enhancements, Flashback and LogMiner	<a href="#">255423 ENG</a>	2
Oracle Database 11g: Diagnostic Enhancements and Using the Data Recovery Advisor	<a href="#">255433 ENG</a>	2
Oracle Database 11g: New Security Features	<a href="#">255444 ENG</a>	1,5
Oracle Database 11g: SecureFiles and Miscellaneous New Features	<a href="#">255451 ENG</a>	2,5

#### Oracle Database 11g: Administration Workshop I

Oracle Database 11g: Database Architecture and Installation	<a href="#">255701 ENG</a>	2
Oracle Database 11g: Database Creation, Instance Management, and Connectivity	<a href="#">255770 ENG</a>	2,5
Oracle Database 11g: Storage Structures and User Security	<a href="#">255814 ENG</a>	2,5
Oracle Database 11g: Managing the Schema, Data, and Concurrency	<a href="#">255825 ENG</a>	2
Oracle Database 11g: Managing Undo Data, Database Security, and Maintenance	<a href="#">255834 ENG</a>	2,5



Oracle Database 11g: Performance Monitoring, Recovery Concepts and Backup	<a href="#">255845 ENG</a>	2
Oracle Database 11g: Recovering, Moving, and Enhancing the Oracle Database	<a href="#">255854 ENG</a>	2,25
<b>Oracle Database 11g: Administration Workshop II</b>		
Oracle Database 11g: Database Architecture and ASM	<a href="#">256882 ENG</a>	1,75
Oracle Database 11g: Configuring for Recovery	<a href="#">256975 ENG</a>	1,75
Oracle Database 11g: Configuring for Backups	<a href="#">257033 ENG</a>	2,75
Oracle Database 11g: Using RMAN for Recovery	<a href="#">257046 ENG</a>	1,75
Oracle Database 11g: Supporting RMAN and Using Flashback Technology	<a href="#">257060 ENG</a>	2,25
Oracle Database 11g: Diagnosing the Database and Managing Memory	<a href="#">257071 ENG</a>	2,25
Oracle Database 11g: Database Performance and Space Management	<a href="#">257081 ENG</a>	2,5
Oracle Database 11g: Managing Resources and Task Automation	<a href="#">257108 ENG</a>	2
Oracle Database 11g: Globalization	<a href="#">257117 ENG</a>	1,25
<b>Oracle Database 11g: SQL and PL/SQL New Features</b>		
Oracle Database 11g: Getting Started with SQL and PL/SQL New Features	<a href="#">257179 ENG</a>	1,75
Oracle Database 11g: Using Dynamic SQL and Implementing Performance Improvements	<a href="#">257188 ENG</a>	1,25
Oracle Database 11g: Using Trigger, Data Warehousing, and Pivoting Enhancements	<a href="#">257195 ENG</a>	1,25
Oracle Database 11g: Using the PL/SQL Debugger, Collections and Data Warehousing	<a href="#">257202 ENG</a>	1,25
<b>Oracle Database 11g: SQL Fundamentals I</b>		
Oracle Database 11g: Using SQL to Query Your Database	<a href="#">257492 ENG</a>	2,25
Oracle Database 11g: Conversion Functions, Group Functions, and Joins	<a href="#">257503 ENG</a>	2
Oracle Database 11g: Subqueries, Set Operators, and Data Manipulation	<a href="#">257513 ENG</a>	2
Oracle Database 11g: Using DDL, Views, Sequences, Indexes, and Synonyms	<a href="#">257522 ENG</a>	1,75
<b>Oracle Database 11g: SQL Fundamentals II</b>		
Oracle Database 11g: Controlling User Access and Managing Schema Objects	<a href="#">257867 ENG</a>	1,75
Oracle Database 11g: Data Dictionary Views and Large Data Sets	<a href="#">257876 ENG</a>	1,5
Oracle Database 11g: Managing Data in Different Time Zones	<a href="#">257884 ENG</a>	1,5
Oracle Database 11g: Using Subqueries and Regular Expressions	<a href="#">257896 ENG</a>	1,75
<b>Oracle Database 11g: PL/SQL Fundamentals</b>		
Oracle Database 11g: PL/SQL Variables, Attributes, and Executable Statements	<a href="#">257801 ENG</a>	2
Oracle Database 11g: Using DML, DDL, Cursors, Control Structures, and Loops	<a href="#">257810 ENG</a>	1,5
Oracle Database 11g: Using Data Types, INDEX BY Tables, and Cursors in PL/SQL	<a href="#">257817 ENG</a>	1,5
Oracle Database 11g: Working with Exceptions, Subprograms, JDeveloper, and REF Cursors	<a href="#">257825 ENG</a>	2
<b>Oracle Database 11g: Developing Program Units</b>		
Oracle Database 11g: Packages, Dynamic SQL, and Coding Considerations in PL/SQL	<a href="#">259959 ENG</a>	2,5
Oracle Database 11g: Using Triggers, the PL/SQL Compiler, and Managing Code	<a href="#">259960 ENG</a>	2
Oracle Database 11g: Managing PL/SQL Code and Dependencies	<a href="#">259961 ENG</a>	1,25
<b>Oracle Database 11g: Introduction to SQL</b>		
Oracle Database 11g: Querying a Database with SQL	<a href="#">260277 ENG</a>	2,25
Oracle Database 11g: Conversion Functions, Conditional Expressions, Group Functions, and Joins	<a href="#">260278 ENG</a>	2
Oracle Database 11g: Manipulating Queries and Data	<a href="#">260279 ENG</a>	2
Oracle Database 11g: Using DDL, Views, and Schema Objects	<a href="#">260280 ENG</a>	1,75
Oracle Database 11g: Controlling User Access and Managing Objects	<a href="#">260281 ENG</a>	1,75
Oracle Database 11g: Managing Data Dictionary Views and Large Data Sets	<a href="#">260282 ENG</a>	1,75
Oracle Database 11g: Managing Time Zones and Datetime Functions	<a href="#">260283 ENG</a>	1,25
<b>Oracle Database 11g: Program with PL/SQL</b>		
Oracle Database 11g: Getting Started With PL/SQL	<a href="#">260269 ENG</a>	2
Oracle Database 11g: Using DML, DDL, Cursors, Loops, and Control Structures	<a href="#">260270 ENG</a>	1,25
Oracle Database 11g: Using Data Types, INDEX BY Tables, and Cursors	<a href="#">260271 ENG</a>	1,75



**Oracle 11i**

**Oracle 11i E-Business Suite: Essentials for Implementers**

Oracle 11i E-Business Suite: Introduction	<a href="#">232548 ENG</a>	2
Oracle 11i E-Business Suite: Introduction	<a href="#">232548 ENG</a>	2
Oracle 11i E-Business Suite: Multi-Org	<a href="#">232549 ENG</a>	1,25
Oracle 11i E-Business Suite: Multi-Org	<a href="#">232549 ENG</a>	1,25
Oracle 11i E-Business Suite: Flexfields	<a href="#">232550 ENG</a>	2
Oracle 11i E-Business Suite: Flexfields	<a href="#">232550 ENG</a>	2
Oracle 11i E-Business Suite: System Administration	<a href="#">232551 ENG</a>	1,75
Oracle 11i E-Business Suite: System Administration	<a href="#">232551 ENG</a>	1,75
Oracle 11i E-Business Suite: Workflow, Alerts, and Daily Business Intelligence	<a href="#">232552 ENG</a>	2,5
Oracle 11i E-Business Suite: Workflow, Alerts, and Daily Business Intelligence	<a href="#">232552 ENG</a>	2,5

**Oracle 11i E-Business Suite: System Administrator Fundamentals**

Oracle 11i: Function Security and Data Security	<a href="#">234037 ENG</a>	2,75
Oracle 11i: Function Security and Data Security	<a href="#">234037 ENG</a>	2,75
Oracle 11i: Roles, Delegated Administration, Registration, and Auditing	<a href="#">234038 ENG</a>	3,25
Oracle 11i: Roles, Delegated Administration, Registration, and Auditing	<a href="#">234038 ENG</a>	3,25
Oracle 11i: Concurrent Elements	<a href="#">234039 ENG</a>	3
Oracle 11i: Concurrent Elements	<a href="#">234039 ENG</a>	3
Oracle 11i: Profile Options, DBA Duties, and Printer Management	<a href="#">234040 ENG</a>	1,5
Oracle 11i: Profile Options, DBA Duties, and Printer Management	<a href="#">234040 ENG</a>	1,5
Oracle 11i: Personalization of Forms and OA Framework Pages	<a href="#">234041 ENG</a>	2,5
Oracle 11i: Personalization of Forms and OA Framework Pages	<a href="#">234041 ENG</a>	2,5
Oracle 11i: Oracle Workflow	<a href="#">234043 ENG</a>	1,25
Oracle 11i: Oracle Workflow	<a href="#">234043 ENG</a>	1,25
Oracle 11i: System Monitoring and Troubleshooting in OAM	<a href="#">234044 ENG</a>	2,25
Oracle 11i: System Monitoring and Troubleshooting in OAM	<a href="#">234044 ENG</a>	2,25

**Oracle 11i: Project Foundation Fundamentals**

Oracle 11i: Project Management and Projects Integration	<a href="#">238819 ENG</a>	2
Oracle 11i: Project Management and Projects Integration	<a href="#">238819 ENG</a>	2
Oracle 11i: Organization, Period, and Calendar Definitions in Oracle Projects	<a href="#">238828 ENG</a>	2
Oracle 11i: Organization, Period, and Calendar Definitions in Oracle Projects	<a href="#">238828 ENG</a>	2
Oracle 11i: Resource and Role Management	<a href="#">238838 ENG</a>	1,75
Oracle 11i: Resource and Role Management	<a href="#">238838 ENG</a>	1,75
Oracle 11i: Oracle Projects Security Model and Page Layouts	<a href="#">238847 ENG</a>	2
Oracle 11i: Oracle Projects Security Model and Page Layouts	<a href="#">238847 ENG</a>	2
Oracle 11i: Oracle Projects and Task Definition I	<a href="#">238856 ENG</a>	2
Oracle 11i: Oracle Projects and Task Definition I	<a href="#">238856 ENG</a>	2
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**Test Preps**

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**Web Site Design - Principles**

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Up and Running with Illustrator 9.0

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VBScript- Functions, Core Objects, and Classes

[116524 ENG](#)

3

**DHTML Basics**

DHTML and Cascading Style Sheets

[110402 ENG](#)

3

Making Content Dynamic with DHTML

[109372 ENG](#)

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**Advanced XML**

Structuring XML

[213606 ENG](#)

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Advanced Schemas

[215282 ENG](#)

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Transforming and Formatting XML

[213612 ENG](#)

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Querying, Navigating, and Linking XML Data

[213638 ENG](#)

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XML APIs

[213609 ENG](#)

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Extending XML

[213614 ENG](#)

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**WEB DESIGN**

**Test Preps**

**Test Preps**

1D0-510 CIW v5 Foundations

[TP1D0510 ENG](#)

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502 Macromedia Flash MX 2004 Designer

[TP502 ENG](#)

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**IT BUSINESS**

**IT Business**

**Strategic IT Planning**

Setting the Stage for IT Success

[STGY0221](#)

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Strategic Decision Making

[STGY0222](#)

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IT Challenges: Present and Future

[STGY0223](#)

2,5

Strategic IT Planning Simulation

[STGY0220](#)

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**Moving from Technical Professional to Management**

Management Development for Technical Professionals

[MGMT0121](#)

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Communication Skills for Successful Management

[MGMT0122](#)

3

Process Management Skills

[MGMT0123](#)

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Leadership Development for Technical Professionals

[MGMT0124](#)

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Strategies for Transitioning into Management

[MGMT0125](#)

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Transitioning From Technical Professional to Management

[MGMT0120](#)

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From Technical Professional to Leadership Simulation

[MGMT0125](#)

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**Managing Technical Professionals**

Understanding Technical Professionals

[MGMT0291](#)

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Attracting, Motivating, and Retaining Technical Professionals

[MGMT0292](#)

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Models for Managing Technical Professionals

[MGMT0293](#)

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Developing Career Plans for Your Technical Professionals

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**Technical Support Agent Skills**

The Contact Center and Technical Support Agent

[CUST0161](#)

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Technical Support Essentials	<a href="#">CUST0162</a>	5
Assessing Customer Behavior	<a href="#">CUST0163</a>	4,5
Technical Support Agent Survival Skills	<a href="#">CUST0164</a>	3,5
Technical Support Agent Skills Simulation	<a href="#">CUST0160</a>	0,5
<b>IT Infrastructure Library (ITIL) Foundations V3</b>		
ITIL V3 - ITIL and the Service Lifecycle	<a href="#">ib_itil_a01_it_enus</a>	1,5
ITIL V3 - Service Strategy Fundamentals	<a href="#">ib_itil_a02_it_enus</a>	2,5
ITIL V3 - Service Strategy Processes	<a href="#">ib_itil_a03_it_enus</a>	1
ITIL V3 - Service Design Fundamentals	<a href="#">ib_itil_a04_it_enus</a>	2
ITIL V3 - Service Design Processes	<a href="#">ib_itil_a05_it_enus</a>	2,5
ITIL V3 - Service Transition Processes and Principles	<a href="#">ib_itil_a06_it_enus</a>	2,5
ITIL V3 - Service Operation Principles and Functions	<a href="#">ib_itil_a07_it_enus</a>	2
ITIL V3 - Service Operation Processes	<a href="#">ib_itil_a08_it_enus</a>	1,5
ITIL V3 - Continual Service Improvement Fundamentals	<a href="#">ib_itil_a09_it_enus</a>	1,5
<b>IT Infrastructure Library (ITIL) Foundations</b>		
ITIL: The Service Desk and Incident Management	<a href="#">CUST0181</a>	3,5
ITIL: Configuration and Release Management	<a href="#">CUST0182</a>	3
ITIL: Service Level and Capacity Management	<a href="#">CUST0183</a>	2,5
ITIL: Problem and Change Management	<a href="#">CUST0184</a>	2,5
ITIL: Continuity and Availability Management	<a href="#">CUST0185</a>	2,5
ITIL: Financial and Security Management	<a href="#">CUST0186</a>	2
<b>HDI - Customer Support Specialist, Professionalism</b>		
The Customer Support Specialist (CSS)	<a href="#">cust_01_a01_bs_enus</a>	3,5
Support Center Services	<a href="#">cust_01_a02_bs_enus</a>	2,5
Establishing Team and Customer Relationships	<a href="#">cust_01_a03_bs_enus</a>	2,5
Customer Support Specialist Professionalism Simulation	<a href="#">CUST001A</a>	0,5
<b>HDI - Customer Support Specialist</b>		
Interacting with the Customer	<a href="#">cust_02_a01_bs_enus</a>	3
Effective Communication Skills	<a href="#">cust_02_a02_bs_enus</a>	3
Managing Conflict, Stress, and Time	<a href="#">cust_02_a03_bs_enus</a>	2,5
Customer Support Specialist Simulation	<a href="#">CUST002A</a>	0,5
<b>HDI - Customer Support Specialist, Process</b>		
Customer Service Procedures	<a href="#">cust_03_a01_bs_enus</a>	3,5
Managing the Quality of the Customer Support Service Center	<a href="#">cust_03_a02_bs_enus</a>	3,5
Management Tools and Metrics	<a href="#">cust_03_a03_bs_enus</a>	2
<b>Internal Consulting for the Technical Professional</b>		
The Technical Professional as Internal Consultant	<a href="#">CONS0131</a>	4
Creating Effective Contracts	<a href="#">CONS0132</a>	3
Using Data as a Technical Professional Consultant	<a href="#">CONS0133</a>	4
Resistance and Technical Professional Consultants	<a href="#">CONS0134</a>	2,5

## IT BUSINESS

### Test Preps

#### Test Preps

ITIL V3 Foundation (ITV3F)	<a href="#">TPITV3F_ENG</a>	2,5
HDI Customer Support Specialist	<a href="#">TPHDO400_ENG</a>	2,5
Information Technology Infrastructure Library Foundations (ITIL)	<a href="#">TPITILFV1_ENG</a>	2,5

## PROJECT EFFECTIVENESS

### Project Management Curriculum

#### Project Management for Non-Project Managers



Project Management Fundamentals	<a href="#">proj_01_a01_bs_enus</a>	2,5
Transitioning into a Project Management Role	<a href="#">proj_01_a02_bs_enus</a>	3
Initiating and Planning a Project	<a href="#">proj_01_a03_bs_enus</a>	2
Managing a Project	<a href="#">proj_01_a04_bs_enus</a>	2,5
Troubleshooting and Closing the Project	<a href="#">proj_01_a05_bs_enus</a>	2
Project Management for Non-Project Managers Simulation	<a href="#">PROJ001A</a>	0,5
<b>Program Management (PMI Standard-aligned)</b>		
Introduction to Program Management	<a href="#">proj_02_a01_bs_enus</a>	2
Program Lifecycle and Organization	<a href="#">proj_02_a02_bs_enus</a>	2,5
Program Management Processes and the Initiating Process Group	<a href="#">proj_02_a03_bs_enus</a>	1,5
Program Planning	<a href="#">proj_02_a04_bs_enus</a>	2,5
The Execution Process Group	<a href="#">proj_02_a05_bs_enus</a>	1,5
Monitoring, Controlling, and Closing Programs	<a href="#">proj_02_a06_bs_enus</a>	2
<b>Portfolio Management (PMI® Standard-aligned)</b>		
Introduction to Portfolio Management	<a href="#">proj_03_a01_bs_enus</a>	2
Portfolio Management Processes and the Organization	<a href="#">proj_03_a02_bs_enus</a>	2
Portfolio Management Processes	<a href="#">proj_03_a03_bs_enus</a>	2
<b>Project Management Foundations (PRINCE2-aligned)</b>		
Overview of Project Managing a PRINCE2-aligned Project	<a href="#">proj_04_a01_bs_enus</a>	1
Project Planning and Controlling a PRINCE2-aligned Project	<a href="#">proj_04_a02_bs_enus</a>	2
Managing Quality and Risk in a PRINCE2-aligned Project	<a href="#">proj_04_a03_bs_enus</a>	2
<b>Project Management Essentials - (PMBOK® Guide - Third Edition-aligned)</b>		
An Introduction to Project Management	<a href="#">PROJ0511</a>	2,5
Project Lifecycles and Stakeholders	<a href="#">PROJ0512</a>	2
Introduction to Project Process Groups and Initiating a Project	<a href="#">PROJ0513</a>	1,5
Project Planning	<a href="#">PROJ0514</a>	2,5
Executing, Monitoring & Controlling, and Closing a Project	<a href="#">PROJ0515</a>	1,5
Project Management Essentials Simulation	<a href="#">PROJ0510</a>	0,5
Project Management Essentials	BLTPR051	0,5
<b>Project Integration Management (PMBOK® Guide - Third Edition-aligned)</b>		
Initiating a Project and Preparing the Project Plan	<a href="#">PROJ0521</a>	2,5
Project Integration: Executing and Completing a Project	<a href="#">PROJ0522</a>	2
<b>Project Scope Management (PMBOK® Guide - Third Edition-aligned)</b>		
Planning Project Scope	<a href="#">PROJ0531</a>	1,5
Controlling Project Scope	<a href="#">PROJ0532</a>	2
<b>Project Time Management (PMBOK® Guide - Third Edition-aligned)</b>		
Elements of Project Time Management	<a href="#">PROJ0541</a>	2,5
Project Scheduling	<a href="#">PROJ0542</a>	3
<b>Project Cost Management (PMBOK® Guide -Third Edition-aligned)</b>		
Estimating Activity Costs	<a href="#">PROJ0551</a>	1,5
Budgeting and Controlling Costs	<a href="#">PROJ0552</a>	2
<b>Project Quality Management (PMBOK® Guide - Third Edition-aligned)</b>		
Planning for Quality	<a href="#">PROJ0561</a>	2
Performing Quality Assurance and Control	<a href="#">PROJ0562</a>	2,5
<b>Project Human Resource Management (PMBOK® Guide - Third Edition-aligned)</b>		
Elements of Project Human Resource Management	<a href="#">PROJ0571</a>	1,5
Implementing Project Human Resource Management	<a href="#">PROJ0572</a>	3
Project Human Resources Management Simulation	<a href="#">PROJ0570</a>	0,5
<b>Project Communications Management (PMBOK® Guide - Third Edition-aligned)</b>		



Communications Planning and Information Distribution	<a href="#">PROJ0581</a>	2,5
Performance Reporting and Stakeholder Management	<a href="#">PROJ0582</a>	2
Project Communications Management Simulation	<a href="#">PROJ0580</a>	0,5
<b>Project Risk Management (PMBOK® Guide - Third Edition-aligned)</b>		
Planning and Identifying Project Risk	<a href="#">PROJ0591</a>	2,5
Analyzing Project Risk	<a href="#">PROJ0592</a>	2
Responding to and Controlling Project Risk	<a href="#">PROJ0593</a>	2,5
<b>Project Procurement Management (PMBOK® Guide - Third Edition-aligned)</b>		
Planning Project Procurement and Requesting Seller Responses	<a href="#">PROJ0601</a>	2,5
Choosing Sellers and Administering and Closing Contracts	<a href="#">PROJ0602</a>	2,5
Project Procurement Management Simulation	<a href="#">PROJ0600</a>	0,5
<b>Managing Software Project Outsourcing</b>		
Making the Right Outsourcing Decision	<a href="#">232192 ENG</a>	2,25
Planning the Outsourcing Deal	<a href="#">232202 ENG</a>	1,75
The Outsourcing Project	<a href="#">232209 ENG</a>	3,25
Determining Project Quality Standards and Milestones	<a href="#">232224 ENG</a>	2,75
Measuring Project Outsourcing Success	<a href="#">232292 ENG</a>	3
<b>Project Management Professional Responsibility</b>		
Ethics and Professional Knowledge	<a href="#">PROJ0041</a>	3
Stakeholder Interests and Cultural Diversity	<a href="#">PROJ0042</a>	3
<b>Project Management for IT Professionals</b>		
Introduction to IT Project Management	<a href="#">PROJ0351</a>	4
Functions of IT Project Management	<a href="#">PROJ0352</a>	4,5
The Life Cycle of an IT Project	<a href="#">PROJ0353</a>	5
Managing the Execution and Control of IT Projects	<a href="#">PROJ0354</a>	5,5
Managing Efficiencies of IT Projects	<a href="#">PROJ0355</a>	4,5
Project IT Management Simulation - The Early Stages	<a href="#">PROJ0350</a>	0,5
Project IT Management Simulation - Design to Rollout	<a href="#">PROJ0355</a>	0,5
Final Exam: Project Management for IT Professionals	<a href="#">FE0013 eng</a>	0,5
<b>Strategic Project Management for IT Projects</b>		
Strategic Planning and Positioning for IT Projects	<a href="#">PROJ0361</a>	5
Strategic Approaches to Managing IT Projects	<a href="#">PROJ0362</a>	5
Estimating the IT Project Work Effort	<a href="#">PROJ0363</a>	5,5
IT Project Leadership, Authority & Accountability	<a href="#">PROJ0364</a>	6
Managing Multiple IT Projects	<a href="#">PROJ0365</a>	5,5
Cost Management and IT Project Trade-offs	<a href="#">PROJ0366</a>	4,5
Strategic Project Management for IT Projects Simulation	<a href="#">PROJ0360</a>	0,5
Final Exam: Strategic Project Management for IT Projects	<a href="#">FE0014 eng</a>	0,5
<b>Test Prep</b>		
TestPrep Certified Associate in Project Management (CAPM)	<a href="#">TPCAPM ENG</a>	0,5
Project Management Professional (PMP) PMBOK Guide Third Edition Aligned	<a href="#">TPPMP3ED ENG</a>	0,5

## PROJECT EFFECTIVENESS

### Team Building Curriculum

#### High-Performance Onsite-and Virtual Teams

Launching Successful Virtual and On-site Teams	<a href="#">team 01 a01 bs enus</a>	3
Leading High-performance On-site Teams	<a href="#">team 01 a02 bs enus</a>	3,5
Leading High-performance Virtual Teams	<a href="#">team 01 a03 bs enus</a>	3,5
Facilitating Virtual and On-site Teams	<a href="#">team 01 a04 bs enus</a>	4
Creating Virtual and High-Performance Teams Simulation	<a href="#">TEAM001A</a>	0,5



Leading High-performance Virtual Teams Simulation	<a href="#">TEAM001B</a>	0,5
<b>Creating High-performance On-site and Virtual Teams</b>		
Launching Successful On-site and Virtual Teams	<a href="#">TEAM0151</a>	5,5
Leading Successful On-site Teams	<a href="#">TEAM0152</a>	5
Leading Virtual Teams	<a href="#">TEAM0153</a>	5
Facilitating On-site and Virtual Teams	<a href="#">TEAM0154</a>	4,5
Creating High-Performance and Virtual Teams Simulation	<a href="#">TEAM0150</a>	0,5
Leading Virtual Teams Simulation	<a href="#">TEAM0155</a>	0,5
Creating High-performance On-site and Virtual Teams	<a href="#">BLTTE015</a>	0,5
<b>Participating in Teams</b>		
Effective Team-building Strategies	<a href="#">TEAM0171</a>	4
Effectively Communicating in Teams	<a href="#">TEAM0172</a>	3
The Individual's Role in a Team	<a href="#">TEAM0173</a>	3,5
Participating in Teams Simulation	<a href="#">TEAM0170</a>	0,5
Participating in Teams	<a href="#">BLTTE017</a>	0,5
<b>Making Teams Work: Capitalizing on Conflict</b>		
Team Conflict: The Seeds of Dissent	<a href="#">TEAM0211</a>	3,5
Analyzing Workplace War Zones	<a href="#">TEAM0212</a>	2,5
Getting Past Clashes: Valuing Team Diversity	<a href="#">TEAM0213</a>	2,5
Conquering Conflict through Communication	<a href="#">TEAM0214</a>	3
The Path to Peace and Harmony	<a href="#">TEAM0215</a>	2,5
Manager's Performance Guide - Team Conflict Skills	<a href="#">TEAM0216</a>	1,5
Making Teams Work Simulation	<a href="#">TEAM0210</a>	0,5

## PROJECT EFFECTIVENESS

### Business Analysis

#### Certified Business Analysis Professional (CBAP)

Core Concepts in Business Analysis	<a href="#">cons 01 a01 bs enus</a>	1,5
Enterprise Analysis and Making a Business Case	<a href="#">cons 01 a02 bs enus</a>	2,5
Introduction to Requirements Planning	<a href="#">cons 01 a03 bs enus</a>	2
Requirements Planning and Management	<a href="#">cons 01 a04 bs enus</a>	2,5
Eliciting Requirements	<a href="#">cons 01 a05 bs enus</a>	3,5
Analyzing Requirements Using Models	<a href="#">cons 01 a06 bs enus</a>	3
Refining and Documenting Requirements	<a href="#">cons 01 a07 bs enus</a>	1,5
Communicating and Implementing Requirements	<a href="#">cons 01 a08 bs enus</a>	3

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### Adobe

#### Publishing Tools

Adobe InDesign CS2: Getting Started	<a href="#">en US 15859 ng</a>	1
Adobe InDesign CS2: Text and Basic Graphics	<a href="#">en US 15860 ng</a>	1
Adobe InDesign CS2: Tables and Paths	<a href="#">en US 15861 ng</a>	1
Adobe InDesign CS2: Beyond the Basics	<a href="#">en US 15862 ng</a>	1
Adobe Acrobat 7.0 Pro: Getting Started	<a href="#">en US 15863 ng</a>	1
Adobe Acrobat 7.0 Pro: Modifying PDF Documents	<a href="#">en US 15864 ng</a>	1
Adobe Acrobat 7.0 Pro: Document Review and Validation	<a href="#">en US 15865 ng</a>	1
Adobe Acrobat 7.0 Pro: Beyond the Basics	<a href="#">en US 15866 ng</a>	1

#### Graphics Design Tools

Adobe GoLive CS2: Web Page Layout	<a href="#">en US 15852 ng</a>	1
Adobe GoLive CS2: Getting Started	<a href="#">en US 15851 ng</a>	1
Adobe GoLive CS2: Enhancements and Publishing Your Site	<a href="#">en US 15853 ng</a>	1



Adobe GoLive CS2: Beyond the Basics	<a href="#">en US 15854 ng</a>	1
Adobe Illustrator CS2: Getting Started	<a href="#">en US 15855 ng</a>	1
Adobe Illustrator CS2: Establishing Depth & Dimension	<a href="#">en US 15857 ng</a>	1
Adobe Illustrator CS2: Designing	<a href="#">en US 15856 ng</a>	1
Adobe Illustrator CS2: Beyond the Basics	<a href="#">en US 15858 ng</a>	1

**Graphics Design Tools**

Macromedia FreeHand MX Part 1	<a href="#">en US 15036 ng</a>	3
Macromedia FreeHand MX Part 2	<a href="#">en US 15037 ng</a>	3
Macromedia FreeHand MX Part 3	<a href="#">en US 15038 ng</a>	3
Macromedia FreeHand MX Part 4	<a href="#">en US 15039 ng</a>	3
Macromedia FreeHand MX Part 5	<a href="#">en US 15040 ng</a>	3
Macromedia FreeHand MX Part 6	<a href="#">en US 15041 ng</a>	3

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**Application Development**

**Application Development**

Structured System Analysis	<a href="#">en US 16345 ng</a>	3,5
Programming Methodologies and Strategy	<a href="#">en US 16346 ng</a>	2
Basic Testing Methodologies	<a href="#">en US 16347 ng</a>	2,5
Advanced Testing Methodologies	<a href="#">en US 16348 ng</a>	3
Best Practices in Test Driven Development	<a href="#">en US 16349 ng</a>	2,5

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**CompTIA**

**CompTIA**

CompTIA Linux+ 2004: Installation	<a href="#">en US 16260 ng</a>	4
CompTIA Linux+ 2004: Management	<a href="#">en US 16261 ng</a>	4
CompTIA Linux+ 2004: Configuration	<a href="#">en US 16262 ng</a>	6
CompTIA Linux+ 2004: Security	<a href="#">en US 16263 ng</a>	4
CompTIA Linux+ 2004: Documentation & Hardware	<a href="#">en US 16264 ng</a>	4

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**e-Business**

**e-Commerce**

Introduction to e-Commerce	<a href="#">en US 16462 ng</a>	6
Evaluating e-Commerce Options	<a href="#">en US 16463 ng</a>	7
e-Commerce Security	<a href="#">en US 16464 ng</a>	7
e-Commerce Implementation Issues	<a href="#">en US 16465 ng</a>	6
Building an e-Commerce Business Case	<a href="#">en US 16466 ng</a>	6

**e-Business**

e-Business Part 1: Facing the e-Business Challenge	<a href="#">en US 16467 ng</a>	7
e-Business Part 2: Building the Infrastructure	<a href="#">en US 16468 ng</a>	7
e-Business Part 3: Choosing Tools and Technologies	<a href="#">en US 16469 ng</a>	7
e-Business Part 4: Securing Your Infrastructure	<a href="#">en US 16470 ng</a>	7
e-Business Part 5: Understanding the Applications	<a href="#">en US 16471 ng</a>	7
e-Business Part 6: Working with Employees	<a href="#">en US 16472 ng</a>	6
e-Business Part 7: Satisfying the Customer	<a href="#">en US 16473 ng</a>	6
e-Business Part 8: Supply Chain Management and e-Procurement	<a href="#">en US 16474 ng</a>	5

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**IBM**

**IBM**

IBM IMS Essentials Part 1: IMS Database Manager	<a href="#">en US 14397 ng</a>	8
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IBM IMS Essentials Part 2: IMS Transaction Manager	<a href="#">en US 14398 ng</a>	8
IBM IMS Essentials Part 3: DEDBs, Advanced IMS Systems, and DB2	<a href="#">en US 14399 ng</a>	8

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**Information Technology**

**ITIL**

ITIL Orientation	<a href="#">KN00082121 ng</a>	8
ITIL Foundation Overview	<a href="#">KN00082122 ng</a>	8
ITIL Cultural Awareness	<a href="#">KN00082123 ng</a>	8

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**Internet Technologies**

**Macromedia**

Macromedia Captivate 1.0: Getting Started	<a href="#">en US 15828 ng</a>	4
Macromedia Captivate 1.0: Developing Movies	<a href="#">en US 15829 ng</a>	4
Macromedia Captivate 1.0: Movies, Quizzes and MenuBuilder	<a href="#">en US 15830 ng</a>	4

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**IP Communication**

**IP Communication**

VPN Solutions for SEs (CPSE) 9.0	<a href="#">KN000CPSE9VPN ng</a>	3
Network Management for SEs (CPSE) 9.0	<a href="#">KN000CPSE9NM ng</a>	6

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**Microsoft**

**Microsoft**

Microsoft Windows Small Business Server 2003: Part 1	<a href="#">en US 73331 ng</a>	4
Microsoft Windows Small Business Server 2003: Part 2	<a href="#">en US 73332 ng</a>	4
Microsoft Windows Small Business Server 2003: Part 3	<a href="#">en US 73333 ng</a>	4
Microsoft Windows Small Business Server 2003: Part 4	<a href="#">en US 73334 ng</a>	3
Microsoft Windows Small Business Server 2003: Part 5	<a href="#">en US 73335 ng</a>	3
Microsoft Windows Small Business Server 2003: Part 6	<a href="#">en US 73336 ng</a>	4

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**Networking and Communications**

**CCNT (Certified in Convergent Network Technologies)**

CCNT Basic Telecommunications v6.0 Part 1	<a href="#">en US 87601 ng</a>	8
CCNT Basic Telecommunications v6.0 Part 2	<a href="#">en US 87602 ng</a>	3
CCNT Basic Data Communications v6.0 Part 1	<a href="#">en US 87603 ng</a>	7
CCNT Basic Data Communications v6.0 Part 2	<a href="#">en US 87604 ng</a>	8
CCNT Basic Data Communications v6.0 Part 3	<a href="#">en US 87605 ng</a>	8
CCNT Local Area Networks v6 Part 1	<a href="#">en US 87606 ng</a>	6
CCNT Local Area Networks v6 Part 2	<a href="#">en US 87607 ng</a>	6
CCNT Local Area Networks v6 Part 3	<a href="#">en US 87608 ng</a>	8
CCNT Computer-Telephony Integration Essentials v6.0	<a href="#">en US 87609 ng</a>	3
CCNT Voice Over IP Essentials v6.0	<a href="#">en US 87610 ng</a>	8
CCNT Broadband Technologies v6.0 Part 1	<a href="#">en US 87611 ng</a>	8
CCNT Broadband Technologies v6.0 Part 2	<a href="#">en US 87612 ng</a>	8
CCNT Broadband Technologies v6.0 Part 3	<a href="#">en US 87613 ng</a>	6

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**Operations**

**Strategic Planning Curriculum**

Managing Business Risk: Developing a Risk Management Plan	<a href="#">en US 42521 ng</a>	1,5
Managing Business Risk: Risk Assessment and Control	<a href="#">en US 42522 ng</a>	2



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**Oracle**

**Oracle**

Oracle9i PL/SQL: Basics	<a href="#">en US 61133 ng</a>	8
Oracle9i PL/SQL: Procedures Functions and Packages	<a href="#">en US 61134 ng</a>	8
Oracle9i PL/SQL: Database Programming	<a href="#">en US 61135 ng</a>	8
Oracle9i New Features: Database Administration	<a href="#">en US 64301 ng</a>	8

**Oracle 11i**

Oracle 11i Procure-to-Pay Fundamentals Part 1	<a href="#">en US 66315 ng</a>	7
Oracle 11i Procure-to-Pay Fundamentals Part 2	<a href="#">en US 66316 ng</a>	7
Oracle 11i Procure-to-Pay Fundamentals Part 3	<a href="#">en US 66317 ng</a>	5,5
Oracle 11i Procure-to-Pay Fundamentals Part 4	<a href="#">en US 66318 ng</a>	5,5
Oracle 11i Procure-to-Pay Fundamentals Part 5	<a href="#">en US 66319 ng</a>	5,5

**Oracle 11i (11i10)**

Oracle 11i10 Sys Admin: Application, Function, and Data Security	<a href="#">en US 68001 ng</a>	2,5
Oracle 11i10 Sys Admin: User Management and Resource Auditing	<a href="#">en US 68002 ng</a>	2,75
Oracle 11i10 Sys Admin: Concurrent Management and Profile Options	<a href="#">en US 68003 ng</a>	4
Oracle 11i10 Sys Admin: Printer Management and Form Personalization	<a href="#">en US 68004 ng</a>	4,5
Oracle 11i10 Sys Admin: Personalization and Workflow Components	<a href="#">en US 68005 ng</a>	3
Oracle 11i10 Sys Admin: Workflow and Applications Manager	<a href="#">en US 68006 ng</a>	4,5
Oracle 11i10 Sys Admin: DBA Activities	<a href="#">en US 68007 ng</a>	3
Oracle Workflow 11i10: Components and Planning Workflow Processes	<a href="#">en US 68011 ng</a>	2
Oracle Workflow 11i10: Developing Processes	<a href="#">en US 68012 ng</a>	4
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